

# **SXS** REFRIGERATOR **SERVICE MANUAL**

# CAUTION

PLEASE READ CAREFULLY THE SAFETY PRECAUTIONS OF THIS MANUAL BEFORE CHECKING OR OPERATING THE REFRIGERATOR.



MODELS: LSC23924ST LSC23924SW LSC23924SB

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# **SAFETY PRECAUTIONS**

Please read the following instructions before servicing your refrigerator.

1. Check the refrigerator for current leakage.

2.To prevent electric shock, unplug before servicing.

3. Always check line voltage and amperage.

4.Use standard electrical components.

5.Don't touch metal products in the freezer with wet hands.This may cause frost bite.

6.Prevent water from spiling on to electric elements or the machine parts.

7.Before tilting the refrigerator, remove all materials from on or in the refrigerator.

8. When servicing the evaporator, wear gloves to prevent injuries from the sharp evaporator fins.

9.Service on the refrigerator should be performed by a qualified technician.Sealed system repair must be performed by a CFC certified technician.

# **1. SPECIFICATIONS**

			MODELS					
	SPECIFICATIONS	LSC23924SW	LSC23924SB	LSC23924ST				
	Color	SUPER WHITE	BLACK	STAINLESS				
	Dimensions (in)	(37	7)(35 2/7)(70 1/2)in					
	Net Weight (lb)	284.17 Lb						
	Capacity		23cu.ft					
	Refrigerant		R134A					
	Climate Class	TE	EMPERATURE (N)					
	Rated Rating		115/60					
	Cooling System		FAN COOLING					
Ľ۵.	Temperature Control	N	IICOM CONTROL					
AT	Defrosting System	F	ULL AUTOMATIC					
		H	EATER DEFROST					
<b>P</b>	Insulation	CY	CLO PENTANANE					
L A	Compressor		LQ69LAUM					
Z	Evaporator		FIN TUBE TYPE					
5	Condenser	W	IRE CONDENSER					
	Lubricanting Oil	POLIYOL ESTER 310 +/- 10cc						
	Drier	MOLECULAR SIEVE XH-7						
	Capillary Tube	IDØ0.75						
	First Defrost	4 HOURS						
	Defrost Cycle	13-70 HOURS						
	Defrosting Device	SHEATH HEATER						
	Anti-freezing Heater	WAT	ER TRANK HEATEF	२				
	Case Material		EMBO					
	Door material	PCM	VCM	STAINLESS				
Ľ	Handle Type		B-VISTA					
D L	Guide, drawer	YES						
RA	Basket,Quantity		4 FULL					
Ш ()	Ice Tray & Bank	AUTO ICE	E MAKER + SPACE F	PLUS				
RIC	Cover T/V		T/GLASS					
	Tray,Drawer		YES					
~	Lamp	YES(2 LED)						
	Shelf	S/PROOF						
	Tray, meat	YES						
R	Basket,Quantity		4 PLASTIC					
EEZE	Lamp		YES (1)					
FR	Shelf	3EA(WIRE)						

# **2. PARTS IDENTIFICATION**



Use this page to become more familiar with the parts and features. Page references are included for your convenience.

**Note:** This guide covers several different models. The refrigerator you have purchased may have some or all of the items listed below. The locations of the features shown below may not match your model.



# 3. HOW TO INSTALL THE REFRIGERATOR

# **1. DOOR ALIGNMENT**

Before adjusting the doors, remove the Base Grille.

If the freezer compartment door is lower than the refrigerator compartment door, make them level by inserting flat blade screwdriver into the groove of the left leveling leg and rotating it clockwise. Adjust the level when the refrigerator door is lower than the freezer door during the installation of the refrigerator.

#### Tools you need

- Wrench 5/16 in (8 mm)
- Wrench 3/4 in (19 mm)



If the freezer compartment door is higher than the refrigerator compartment door, make them level by inserting flat blade screwdriver into the groove of the right leveling leg and rotating it clockwise.





Using a  $\frac{3}{4}$ " (19 mm) wrench, turn the keeper nut clockwise to lossen the keeper nut.

Using a 5/16" (8 mm) wrench, turn the adjustment hinge pin clockwise or counterclockwise to level the refrigerator and freezer door.

After adjusting the level door, turn the keeper nut counterclockwise to tighten.

Do not over tightening the door adjustment screw. The hinge pin can be pulled out. (Adjustable range of height is a maximum of  $\frac{1}{2}$ " (1.27 cm)).

# AFTER LEVELING THE DOOR HEIGHT

Make sure the front leveling legs are completely touching the floor.

# 2. INSTALL WATER FILTER

#### Before removing or installing water filter:

- 1. Take out the top shelf and move it to the lowest level.
- 2. IMPORTANT: Turn off household water supply.



#### Removing the water filter:

- 1. For first-time installation, remove filter substitute cap (A) by turning it counterclockwise a quarter turn and pulling it down.
- 2. For subsequent installation, remove old filter by slowly turning it to the left a quarter turn and pulling it down.

### Installing the water filter

Remove red cap from the filter and insert the two tabs on the filter tip into the two slots in the refrigerator filter receptacle. You should feel the filter entering completely. Turn the filter to the right a quarter turn clockwise to lock it into place. The locked symbol will be lined up with the indicator arrow.



# After installing water filter

- a) Replace the shelf to the initial position.
- b) Turn on household water supply.
- c) Dispense 2.5 gallons (9.46 L) of water to purge the system, depressing and releasing the dispenser button (30 seconds ON, 60 seconds OFF).
  Open the refrigerator door and check the shelf area for leaks.



# 3. REFRIGERATOR SHELVES

# **A** CAUTION

Make sure to keep shelf horizontal while removing; otherwise it may drop.

• Pull the shelf ahead ①, then lift both front and rear ②.



# **CAUTION**

Be careful when pulling out the shelves if you apply too much force, it made hit the refrigerator door and damage it or you could hurt yourself.



• Lift up the shelf on the part of the front in its totally ③.



• Finally, tilt the shelf ④ while taking out ⑤ in the same time to remove.



# 4. FREEZER SHELVES (Identify your Shelf freezer type

To assemble or disassemble the freezer shelf, follow the next steps:  $% \label{eq:constraint}$ 



Shelf Freezer glass



Shelf Freezer wire

# **Shelf Freezer glass**

• Pull the shelf towards you ①. You will feel the shelf stop, that means that the second hook of the shelf is in part guide that's support the shelf (view detail).



### **Shelf Freezer wire**

• Pull the shelf towards the front ①. The shelf hook will contact the support on the guide. Lift the shelf so the hook clears the guide support (view detail).



- Tilt the shelf (as shown in figure) @, and then pull it toward you 3.





Shelf Freezer wire

# 5. HOW TO CONTROL THE AMOUNT OF WATER SUPPLIED TO ICE MAKER

# **1. DISASSEMBLY ICE STORAGE BIN**

**NOTE:** Use both hands to remove the ice bin to avoid dropping it. If the ice bin does not slide into place easily, twist the drive device slightly.

 $\bullet$  Hold the ice storage bin as shown in the right figure  ${\rm \textcircled{O}}$  and pull it out while slightly lifting it  ${\rm \textcircled{O}}.$ 



• To assemble the ice storage bin, push it ③ while slightly lifting it ④.

Make sure it is fully engaged into the auger drive S.



# 2. DISASSEMBLY ICEMAKER COVER

If you need acces to the Icemaker, follow these steps:

- Remove the ice storage bin. See ICE STORAGE BIN for reference.
- $\bullet$  Lift the icemaker cover  ${\rm \textcircled{O}}$  and pull it out  ${\rm \textcircled{O}}$  as shown in the figure below.



#### Turn on the electricity after connecting water pipe.

1) Press the test switch under the icemaker for two seconds as shown below.

2) The bell rings (ding  $\sim$  dong), the ice tray rotates, and water comes out the icemaker water tube.

3) The water is supplied into the tray two or three times. The amount is small each time. Put a container under the ice tray and press test switch.

4) When the ice tray rotates, the water in it will spill. Collect the spilled water and discard it.

5) When ice tray has finished rotation, water comes out the water tube. Check the amount that goes into the ice tray. (Refer to the drawing below. The optimum amount is 110cc. (Almost 4 oz.)).



\* It is acceptable is the adjusted water level is less than the optimum level.

# CAUTION

When removing the CRISPER compartment you will see the water tank. Do not remove it, you can produce water leakage. The water tank is not a removable part.



Crisper compartment

#### Control the amount of water supplied to the icemaker.

Caution: • Unplug the power cord from the wall outlet and wait at least three minutes before removing the main PWB cover. 310 Volts are present in the control panel.

- 1. Disconnect PWB cover from the upper part of the refrigerator.
- 2. Adjust the amount of water supplied by using the DIP switches.



### Water Supplying Time Control Option

SWITCH			NOTE		
SW2	SW1	WATER SUPPLY TIME	NOTE		
OFF	OFF	6.5s	FACTORY SETTING		
OFF	ON	5.5s			
ON	OFF	7.5s			
ON	ON	8.5s			

1) The water supplying time is set at 6.5s when the refrigerator is delivered.

2) The amount of water supplied depends on the setting time and water pressure (city water pressure).

3) If the ice cubes are too small, increase the water supplying time. This happens when too little water is supplied into the ice tray.

4) If the ice cubes stick together, decrease the water supplying time. This happens when too much water is supplied into the ice tray.

Caution: When adjusting the amount of water supplied, adjust step by step. Otherwise the water may spill over.



3. When the adjustment of the control switch for the amount of water supplied is complete, check the level of water in the ice.



# **4. HOW TO DISASSEMBLY AND ASSEMBLE**

# 1. REMOVING AND REPLACING REFRIGERATOR DOORS

Before removing the doors, remove the base grille.

### To remove the right (refrigerator) door:



- 1. Open the door. Remove the top hinge cover screw (1).
- Use a flat blade screwdriver to pry back the hooks (not shown) on the cabinet underside of the cover (2). Lift up the cover.
- 3. Rotate the hinge lever (3) clockwise. Lift the top hinge (4) free of the hinge lever latch (5).
- **NOTE**: Regardless the type of hinge lever (3); type1: without rivet or type 2: with rivet the removal process is the same.
- 4. Lift the door from the lower hinge pin.
- 5. Place the door, inside facing up, on a nonscratching surface.
- CAUTION: When lifting the hinge free of the latch, be careful that the door does not fall forward.

# Removing the left (freezer) door with water line connection.

- Pull up the water feed tube while pressing area (Figure 1) as shown in the figure below.
- NOTE: If a tube end is deformed or abraded, trim the part away. Disconnecting the tube under the door causes about 0.2 liters water to flow out. Put a large container at end of tube to prevent water from draining onto the floor.





- 1. Open the door. Remove the top hinge cover screw (1).
- Use a flat blade screwdriver to pry back the hooks (not shown) on the cabinet underside of the cover (2). Lift up the cover.
- 3. Disconnect all the wire harnesses (3).
- 4. Remove the grounding screw (4).
- 5. Rotate hinge lever (5) counterclockwise. Lift the top hinge (6) free of the hinge lever latch (7).
- **NOTE**: Regardless the type of hinge lever (5); type1: without rivet or type 2: with rivet the removal process is the same.
- CAUTION: When lifting the hinge free of the latch, be careful that the door does not fall forward.
- 6. Lift the door from the lower hinge pin being careful to pull the water lines through the lower hinge pin.
- 7. Place the door, inside facing up, on a nonscratching surface.

# Reinstalling the right (Refrigerator) door



- 1. Place the door onto the lower hinge pin.
- 2. Fit top hinge (4) over hinge lever latch (5) into place. Rotate lever (3) counterclockwise to secure hinge.
- **NOTE**: Regardless the type of hinge lever (3); type1: without rivet or type 2: with rivet the removal process is the same.
- Hook tab on switch side of corner under edge of wire opening in cabinet top. Position cover (2) into place. Insert and tighten cover screw (1).

# Reinstalling the left (Freezer) door



- 1. Feed the water tubes through the lower hinge pin and place the door onto the lower hinge pin.
- 2. Fit top hinge (6) over hinge lever latch (7) and into place. Rotate lever (5) clockwise to secure hinge
- **NOTE**: Regardless the type of hinge lever (5); type1: without rivet or type 2: with rivet the removal process is the same.
- 3. Install the grounding screw (4) and connect all the wire harnesses (3).
- 4. Hook tab on door switch side of cover (2) under edge of wire opening in cabinet top. Position cover into place. Insert and tighten cover screw (1).
- 5. Reconnect the water tubes by inserting the tubes into the connectors.

# 2. HANDLE REMOVAL

Identify you handle type

### Type 1

- Grasp the handle tigthtly with both hands and slide the handle up (1) (this may required some force).
- The keyhole slots (2) on the back of the handle allow the handle to separate from the mounting screws (3).
- CAUTION: It could be damaged and broken when you hit with hammer while you remove and attach the handle.
- CAUTION: When you assemble or dissasemble handle, you must push and pull with moment force.



# • Type 2

**NOTE:** It is ALWAYS recommended to remove the refrigerator doors when it is necessary to move the refrigerator through a narrow opening. If necessary, follow the directions below to remove the door handles.

• Loosen the set screws with a 3/32" (2.38 mm) Allen wrench and remove the handle.

**NOTE:** If the handle mounting fasteners need to be tightened or moved, use a 1/4" (6.35 mm) Allen wrench.



# 3. HOW TO REMOVE SWITCH LAMP

1. Open the door. Remove the top hinge cover screw (1).



2. Use a flat blade screwdriver to pry back the hooks (not shown) on the cabinet underside of the cover (2). Lift up the cover.

3. Disconnect the wire harnesses(3).



4. To remove the switch (4) press and hold the hooks and push it out.



# 4. FAN SHROUD GRILLE

1. Loosen one screw with a screwdriver blade.

2. Disassembly of an upper grille fan: Hold upper part of an upper grille fan (U) and pull forward carefully.

3. Disassembly of a lower grille fan: Hold upper part of a lower grille fan and pull forward carefully.

4. Disassembly of an upper freezer shroud: Hold lower part, pull forward and disconnect housing A and B.

5. Check for foam sticking conditions around a shroud, upper freezer and lower freezer during assembling. If damaged, torn, or badly stuck, assemble with a new one afer sealing well.

# 5. ICEMAKER ASSEMBLY

1. Dispenser Model

- 1) How to disassemble:
  - (1) Remove ice bin from the freezer compartment.
- (2) Loosen the screw on the upper part of icemaker bracket.
- (3) Disconnect icemaker bracket so that it can slide forward.
- (4) Disconnect icemaker housing and sensor housing.
- (5) Disconnect icemaker horizontally by pressing bracket hook part. (Don't disassemble further. The set value may be changed).
- 2) The assembly is the reverse order of the above disassembly.



# 6. WATER VALVE DISASSEMBLY METHOD

1) Turn off the water supply. Then separate the water connection connected to the water valve.



---- Water Valve ------

2) Separate the cover back MC and valve screw.





Cover Back M/C ----

3) Separate the housing and pull out the valve.



# 7. WATER VALVE TUBES ASSEMBLY METHOD

- 1) Connect the Water Filter tube (IN) (1) to the water value.
- 2) Connect the Water Filter tube (OUT)(2) to the water value.
- 3) Connect the Ice maker tube (IN) (3) to the water value.
- 4) Connect the Water Tank tube (IN) ④ to the water valve. The pipe ④ has a **Red** mark on the end that connects to the water valve, make sure it is the correct tube.

NOTA: For a successful connection, insert the tubes to the water valve until you can see only a line.-



Water valve

Tubes

# 8. FAN MOTOR DISASSEMBLY

1. Remove fan motor by pushing fan motor in direction of the 4. Move condenser to left at least 2cm arrow.



2. Remove guide fan screw using a philips screwdriver for remove it.



3. Remove screws from wire condenser bracket. Use philips screwdriver for remove it.





5. Using a small phillips screwdriver remove screws from bracket motor.



6. Unplug motor and take out it.



# 9. TRAY DRIP DISASSEMBLY

1. Remove fan motor by pushing fan motor in direction of the arrow.



2. Remove guide fan screw using a phillips screwdriver.

4. Remove screws in compressor base in order to release tray drip.



5. Turn condenser clockwise carefully in order to take it out from tray drip. Avoid any damage to pipes.



3. Remove screws from wire condenser bracket using a phillips screwdriver.



 Move tray drip to left and push up for release tray drip hooks and then take out it carefully.
Avoid any damage to condenser or pipes.





# **10. DISPENSER**

1) Disconnect funnel and button assembly by pulling down and forward.



2) Remove the display frame pulling out with both hands on one side and repeat the process on the other side while pulling it forward as shown in the picture.

4) Loosen four screws with a phillips screwdriver and pull the funnel assembly to disconnect.



5. The duct cap assembly can be disconnected if the hold lever connecting screws are loosened with a phillips driver.



6) To install the duct cap assembly, insert one end of the spring into the right hole of the dispenser lever and insert the other end into the right hole in the top part of the dispenser. Then attach the holder at the solenoid switch.



3) The display assembly can be disconnected by pressing the top of the dispenser cover and pushing it after separating the display frame from its housing.







7) Dispenser related parts





(18)



1	FRAME ASSEMBLY, DISPLAY
2	COVER, DISPLAY
3	DECO, DISPLAY
4	PCB ASSEMBLY, DISPLAY
5	FRAME FUNNEL ASSEMBLY
6	SWITCH
7	FRAME, FUNNEL
8	LEVER DISPENSER (BUTTON)
9	FUNNEL
10	BUTTON LEVER
11	MOTOR ASSEMBLY
12	SPRING
13	HOLDER LEVEL
14	CAP ASSEMBLY, DUCT
15	CAP, DUCT
16	DISPENSER LEVER, (CAP DUCT)
17	RUBBER, CAP
18	DECO, DRAIN

# **5. MICOM FUNCTION**

- **1. MONITOR PANEL**
- Identify your Control type
- Type A



# • Type B



- Dispensing Selection button (Cubed Ice / Water / Crushed Ice).
- **E** Temperature adjustment button for Refrigerator compartment.
- E Lock function button.

# 1-1. Display Function

1) When the appliance is plugged in, it is set to 37°F for refrigerator and 0°F for freezer. You can adjust the Refrigerator and the Freezer control temperature by pressing the ADJUST button.

2) When the power initially applied or restored after a power failure, it is set to the previously controlled temperature.

# • Type A



# • Type B



# 1-2. Display OFF Mode

It places display in standby mode until any door is opened or any button is pressed.

Press FREEZER and ICE PLUS buttons simultaneously to turn ON all leds and 5 seconds after, these will turn OFF with the recognition sound of "Ding~" (Be sure press both buttons for this to work).

Once the mode activates, all leds are always OFF except to dispensing icon (This depends on last selection dispensed). To deactivate this mode, perform the same sequence used for activation.

#### 1-3. Demonstration Mode (OFF Mode)

1) Any Door must be opened to enter in this mode.

2) To activate this mode press and hold ICE PLUS and REFRIGERATOR button over 5 seconds.

3) The display will show the word "OFF" in Freezer and Refrigerator Temperature level.

4) In this mode all loads are turned off(Compressor, Heater, Fans, etc)

5) Lamps and Dispenser Functions will work normally (even in demonstration mode the refrigerator Lamp automatic off function works normally)

6) To exit Demonstration mode open any Door then press and hold ICE PLUS and REFRIGERATOR button over 5 seconds (Display return to normal mode).

#### 1-4. Lock function (dispenser and display button lock)

1) When the refrigerator is first turned on, the buttons are not locked. The display panel shows the padlock unlocked icon. 2) To lock the display, the dispenser, and the control panel, press, and hold the LOCK button for 3 seconds. The locked pad lock icon is displayed.

3) The LOCK button is the only control feature that remains active in the locked state. The buzzer sound, other control buttons, and the dispenser are deactivated.

4) To release from the locked state, press and hold the LOCK button again for 3 seconds.



### 1-5. Filter condition display function

1) There is a replacement indicator for filter cartridge on the dispenser.

- 2) Water filter needs replacement once six months.
- 3) At initial power ON, filter indicator is OFF.
- 4) After six months, filter indicator turns ON to tell you need replace the filter as soon as possible.

5) Once that filter is replaced, press and hold 3 seconds the FILTER button to reset the filter indicator, then, filter indicator turns OFF.

6) Indicator will turn ON after six months, when you need change the filter again.



### 1-6. ICE PLUS selection

Please select this function for quick freezing.

This function automatically turns off after a preset time and must be selected each time for operation.



#### 1-7. Dispenser Light

- 1) Normal status of dispenser light is OFF.
- 2) When dispenser pad is pressed, dispenser light turns ON.
- 3) Dispenser light will turns OFF immediately after dispenser pad is released.

#### 1-8. ICE PLUS

1) The purpose of this function is to intensify the cooling speed of freezer and to increase the amount of ice.

2) Whenever selection switch is pressed, selection/ release, the icon will turn ON or OFF.

3) If there is a power outage and the refrigerator is powered on again, ICE PLUS will be canceled.

4) To activate this function, press the ICE PLUS key and the icon will turn ON. This function will remain activated for 24 hrs. The first three hours the compressor and Freezer Fan will be ON. The next 21 hours the freezer will be controlled at the lowest temperature. After 24 hours or if the ICE PLUS key is pressed again, the freezer will return to its previous temperature. 5) During the first 3 hours:

(1) Compressor and freezer fan (HIGH RPM) run continuously.

(2) If a defrost cycle begins during the first 90 minutes of ICE PLUS, the ICE PLUS cycle will complete its cycle after defrosting has ended. If the defrost cycle begins when ICE PLUS has run for more than 90 minutes, ICE PLUS will run for two hours after the defrost is completed.

(3) If ICE PLUS is pressed during defrost, ICE PLUS icon is On but this function will start seven minutes after defrost is completed and it shall operate for three hours.

(4) If ICE PLUS is selected within seven minutes after compressor has stopped, the compressor (compressor delays seven minutes) shall start after the balance of the delay time.

(5) The fan motor in the freezer compartment runs at high speed during ICE PLUS.

(6) For the rest of the 21 hours, the freezer will be controlled at the lowest temperature.

#### 1-9. Control of variable type of freezing fan

- 1. To increase cooling speed and load response speed, MICOM variably controls he freezer fan motor at the high RPM speed and standard RPM.
- 2. MICOM only operates in the input of initial power, ICE PLUS, load response and Test mode 1 for the high RPM speed and operates in the standard RPM in other general operation.
- 3. If the freezer door is opened while the fan motor is operating, the fan motor will continue to operate normally. (If the fan motor is running at high speed, it will automatically be reduced to the standard speed). However, if the refrigerator door is opened, the freezer fan motor will stop operating.
- 4. As for monitoring of BLDC fan motor error in the freezer, MICOM will immediately stop the fan motor by determining that the BLDC fan motor is locked or failed if the fan motor position does not change for more than 115 seconds at the BLDC motor. Then a failure code will be displayed (refer to failure diagnosis function table) on the refrigerator, for BLDC motor failure. If you want to operate the BLDC motor, turn off and on at the power source.

#### 1-10. Control of cooling fan motor

- 1. The cooling fan motor performs ON/OFF control by linking with the COMP.
- 2. It controls at the single RPM without varying RPM.
- 3. Failure sensing method is same as in the freezer fan motor (refer to failure diagnosis function table for failure display).

#### 1-11. Door opening alarm

- 1. The buzzer will sound if the freezer or refrigerator doors have been left open for longer than one minute.
- 2. The buzzer will ring three times every 30 seconds if the doors have been left open for longer than 1 minute.
- 3. Closing all refrigerators doors will stop the Buzzer alarm function.
- 3. If all the doors of freezing / cold storage room or Refrigerator Room are closed during door open alarm, alarm is immediately released.



### 1-12. Ringing of compulsory operation, compulsory frost removal buzzer

- 1. If pressing the test button in the main PCB, "Phi ~" sound rings.
- 2. In selecting compulsory operation, alarm sound is repeated and completed in the cycle of On for 0.2 second and Off for 1.8 second three times.
- 3. In selecting compulsory frost removal, alarm sound is repeated and completed in the cycle of On for 0.2 second , Off for 0.2 second and Off for 1.4 second three times.

### 1-13. Defrosting (Removing frost)

1. Defrosting starts each time the accumulated COMPRESSOR runnig time is between 7 and 50 hours. This time is determinated by how often and how long the dorrs are opened.

2. For initial power on or for restoring power, defrosting starts when the compressor running tume reaches 4 hours.

3. Defrosting stops if the sensor tempreature reaches 41°F (5°C) or more. If the sensor doesn't reach 41°F (5°C) in 1 hours, the defrost mode is malfunctioning. (Refer to the defect diagnosis function, 8-1-15).

4. Defrosting won't function if its sensor is defective (wires are cut or short circuited).

#### 1-14. Refrigerator room lamp automatically off

- The refrigerator compartment lamp will turn on and off by refrigerator door switch.
- The refrigerator compartment lamp will turn off automatically if it has been on for longer than 7 minutes.

#### 1-15. Sequential operation of built-in product

Built-in components such as the compressor, defrost removal heater, freezer compartment fan, Cooling Fan and step motor damper are sequentially operated as follows to prevent noise and part damage from occurring during testing procedure.



### 1-16. Failure Diagnosis Function

To display the error message, press and hold ICE PLUS button and FREEZER button. If no errors are displayed, all LEDs will be illuminated. If a primary or secondary error is present, certain LEDs will be illuminated indicating failure mode.

		FAILURE CODE		PRODUCT OPERATION STATUS IN FAILURE					
No.	ITEM	INDICATOR (F-Section)	CONTENTS OF FAILURE	Compressor	Freezer Fan	Cooling Fan	Defrost Heater	STEP MOTOR	
1	No Error	ALL LED ON	-	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$	
2	Abnormal Freezer Sensor	OFF MIN		15min ON / 15min OFF	Standard RPM	0	0	0	
3	Abnormal Refrigerator Sensor (1)	OFF MIN		0	Standard RPM	0	0	10 min OPEN / 15min CLOSE	
4	Abnormal Refrigerator Sensor (2)	SEE NOTE (1)	Cut o short circuit wire	0	0	0	$\bigcirc$	0	
5	Abnormal Defrost Sensor	OFF MAX		0	Standard RPM	0	No Defrost	0	
6	Abnormal Room Temperature Sensor	SEE NOTE (1)		0	0	0	0	0	
7	Abnormal Icemaker Sensor	SEE NOTE (1)		0	0	$\bigcirc$	0	0	
8	Abnormal Defrost	OFF MAX	Defrost heater defective, fuse melting, short circuit, unplugged connector (error indicated 80 min later after trouble).	0	Standard RPM	0	0	0	
9	Icemaker UNIT	SEE NOTE (1)	Faulty Icemkaer unit, Motor or Hall IC; Lead wire short circuit; Faultumotor driver.	0	0	0	0	0	
10	Abnormal Freezing BLDC Fan Motor	OFF MIN	Motor defect, hooked of lead wire to fan, contact of structures with fan, short or open of lead wire (there is no signal of BLDC Motor for more than 115s in operation of fan motor)	0	Off (Re-check after 30min)	0	0	0	
11	Abnormal Cooling BLDC Fan Motor	OFF MIN	noun operation of fair motor).	0	0	Off (Re-check after 30min)	0	0	

**Primary Error:** F sensor, R1 sensor, D sensor, Defrost errors, F-FAN errors, C-FAN Error. **Secondary Error:** R2 sensors, RT sensors, W / T sensors, I / M sensors, I / M Kit.

When an error occur the first 3 hours the Primary Error and Secondary Error is indicated in the display check mode (Pressing FRZ TEMP and ULTRA ICE button at the same time more than one second). After the 3 hours and if the error is still present the Primary Error will show in the display automatically (See Note 1) and the Secondary Error is indicated in the display check mode.

Note1: In the Primary Error after 3 hours of the error occurs all display lights turn OFF except the Freezer Temperature (Trouble Code Index) indicating the failure mode.

Failure Diagnosis Function

• Type A





ROOM TEMPER	ATURE SENSOR			
	ABNORMAL:	SECTION 🚯	TURNS OFF	
	NORMAL:	SECTION 🤷	TURNS ON	
ICEMAKER SEN	ISOR			
	ABNORMAL:	SECTION 🚯	TURNS OFF	
	NORMAL:	SECTION 🚯	TURNS ON	
ICEMAKER UNI	T FAILURE			The other display graphics Turn On
	ABNORMAL:	SECTION 😰	TURNS OFF	
	NORMAL:	SECTION 🙆	TURNS ON	
REFRIGERATO	R SENSOR (2) [M	IDDLE ROOM]		
	ABNORMAL:	SECTION 🔮	TURNS OFF	
	NORMAL:	SECTION D	TURNS ON	

Failure Diagnosis Function

• Type B





ROOM TEMPER	ATURE SENSOR			
	ABNORMAL:	SECTION 🙆	TURNS OFF	
	NORMAL:	SECTION 🤷	TURNS ON	
ICEMAKER SEN	ISOR			
	ABNORMAL:	SECTION 🚯	TURNS OFF	
	NORMAL:	SECTION 🚯	TURNS ON	
ICEMAKER UNI	T FAILURE			The other display graphics Turn On
	ABNORMAL:	SECTION 🚱	TURNS OFF	
	NORMAL:	SECTION G	TURNS ON	
REFRIGERATOR	R SENSOR (2) [M	IDDLE ROOM]		
	ABNORMAL:	SECTION 🔮	TURNS OFF	
	NORMAL:	SECTION <b>D</b>	TURNS ON	

### 1-17. Test Function

- 1. The purpose of test function is to check function of the PWB and product and to search for the failure part at the failure status.
- 2. Test button is placed on the main PCB of refrigerator (test switch), and the test mode will be finished after maximum 2 hours irrespective of test mode and then is reset to the normal status.
- 3. Function adjustment button is not perceived during performance of test mode.
- 4. In finishing test mode, always pull the power cord out and then plug-in it again for the normal state.
- 5. If non conforming contents such as sensor failure are found during performance of test mode, release the test mode and display the failure code.
- 6. Even if pressing the test button during failure code display, test mode will not be performed.

MODE	OPERATION	CONTENTS	REMARKS			
		1. COMP & C Fan ON				
	Press once Test S/W	2. Freezer fan in high speed	Under TEST 1 if the test sirewit is charted			
TEST 1	<forced freezing<="" td=""><td>3. Defrost Heater OFF</td><td>continuously stay to keep the TEST 1</td></forced>	3. Defrost Heater OFF	continuously stay to keep the TEST 1			
	Mode>	4. Stepping Motor OPEN				
		5. Display fully illuminated				
		1. COMP & C Fan OFF				
		2. Freezer fan OFF	If Defrost Sensor is lower than +5°C, then			
TEST 2	From Test 1 press	3. Defrost Heater ON	Defrost Heater turn ON. If Desfrost Sensor			
IE312	again TEST S/W	4. Stepping Motor CLOSE	reach greater than +5°C, then Defrost			
		5. Only F & R notch are illuminated	Heater turn OFF.			
		(first four bars from bottom to top)				
NORMAL	From Test 2 press	Compressor will turn ON after a 7min de	alay			
OPERATION	again TEST S/W	Compressor will turn ON atter a 7 min delay.				



#### 1-18. Function of dispenser and water dispenser built-in

1) While any door of refrigerator is open, Ice type function can't be used.

- 2) There is 1 dispenser pad, this can be used to dispense cubed ice, crushed ice and water.
- 3) Press SELECT ICE TYPE button to illuminate your desired option to be dispensed.



LED turn on to indicate option selected Control Type B

4) When pressing ICE TYPE pad in cubed ice or crushed ice option, Duct motor is activated by 1 second to open the duct door, it remains open mean while you keep pressed the pad, 5 seconds after pad release, duct motor becomes activated inverting motor polarity, in order to close duct door. Dispenser Pad has direct communication to the Main PCB, Main PCB read this signal as input to control Duct Motor and GEARED MOTOR. When Dispenser PAD is released, GEARED MOTOR will stop immediately, after 5 seconds Duct Motor will be activated to close Duct Door.

5) When pressing ICE TYPE pad in water option, water solenoid is activated allowing water dispensing. ICE TYPE pad has direct communication with the main PCB, Main PCB read this signal as input to control PILOT VALVE and WATER VALVE, When ICE TYPE pad is released, the PILOT VALVE and WATER VALVE is closed and water dispenser will stop.

6) While using any dispensing function and any door is opened, dispensing operation will be stopped immediately.

7) If ICE TYPE pad exceeds 3 minutes, GEARED MOTOR, CUBE SOLENOID or WATER SOLENOID will turn OFF automatically (this is a protection to avoid the overheating in the mentioned components), the duct motor will close Duct Door after 5 seconds after this interruption.

8) Last dispensing option (CUBED ICE, CRUSHED ICE or WATER) is saved in the internal memory of Main PCB and displayed by Display. Even after energy failure, Main PCB will display the last dispensing function used.

# **1. EXPLANATION FOR PCB CIRCUIT**

### 1-1. Power circuit

The power circuit includes a Switched Mode Power Supply (SMPS). It consists of a rectifier (BD1 and CE1) converting AC to DC, a switch (IC2) switching the DC voltage, a transformer, and a feedback circuit (IC3 and IC4).

Caution : Since high voltage (160 Vdc) is maintained at the power terminal, wait at least 3 minutes after unplugging the appliance to check the voltages to allow the current to dissipate.

Voltage of every part is as follows:

Part	VA1	CE1	CE2	CE3	CE4	CE5
Voltage	110~127 Vac	160 Vdc	14 Vdc	12 Vdc	15.5 Vdc	5 Vdc





The part highlighted, are the components of the Switched Mode Power Supply

#### 1-2. Oscillation circuit

The oscillation circuit generates a basic clock signal for synchronization and time calculation related to the transmission of data and calculations made by the MICOM (IC1). The oscillator (OSC1) must always be replaced with an exact rated part, because if this changes, the time calculations of the MICOM will be affected and it might not work at all.



### 1-3. Reset circuit

The RESET circuit allows various parts of the MICOM, such as RAM, defrosting, etc., to be restarted from the initial state when power is interrupted or restored. A LOW signal applied to the reset terminal for 10 ms causes the MICOM to reset itself. During normal operation, the voltage at the reset terminal is 5 Vdc. If the reset fails, the MICOM will not operate.



# 1-4. Load/dispenser operation, door opening circuit

1. Load Driving Circuit

LOA	D	COMPR	RESSOR	REFRIG	ERATOR MP	DEFF HEA	ROST TER	AUGER	MOTOR	SOLENO	ID CUBE	ICE V	ALVE	WATER	VALVE
		+	-	+	-	+	-	+	-	+	-	+	-	+	-
WEASU	T	CON 1	CON 1	CON 1	CON 1	CON 2	CON 2	CON 3	CON 4	CON 2	CON 2	CON 3	CON 4	CON 3	CON 4
PAR	I	PIN 3	PIN 7	PIN 1	PIN 7	PIN 1	PIN 5	PIN 9	PIN 5	PIN 9	PIN 3	PIN 5	PIN 5	PIN 3	PIN 5
STATUS	ON	115 ~ 1	27 VAC	115 ~ 1	27 VAC	115 ~ 1	27 VAC	115 ~ 1	27 VAC	115 ~ 1	27 VAC	115 ~ 1	27 VAC	115 ~ 1	27 VAC
	OFF	0 VAC		0 V	/AC	0 VAC 0 VAC		0 VAC		0 VAC		0 VAC			











#### 2. Door opening sensing circuit



Measuring Part Door of Freezer / Refrigerator	IC1 (MICOM) PIN 39, 40
Closing	5 V ( $A$ - $B$ , $C$ - $D$ . Switch at both ends are at Off status.
Opening	0 V (A - B), $\bigcirc$ - $\bigcirc$ . Switch at both ends are at On status.

• Since door switches (A) and (B) are interconnected, if either fails, the other will not respond properly.

• If either switch fails, the light will not come on.
#### 1-5. Temperature sensing circuit





ITEM	SENSOR	LOCATION	COLOR
А	RT	CON5 PIN4,5	2*WH
В	F	CON6 PIN1,2	2*WH
С	D	CON6 PIN3,4	2*BO
D	R1	CON7 PIN5,6	2*WH
E	R2	CON7 PIN7,8	2*GY
F	I/M	CON8 PIN1,2	2*GY

#### 1-6. Switch entry circuit

The following circuits are sensing signal form the test switch, damper motor reed switch for testing and diagnosing the refrigerator.



#### 1-7. Stepping motor operation circuit





CONNECTOR 9 STEPPING MOTOR PIN 9, 10, 11, 12 BL, BK, YL, RD The motor is driven by magnetism formed in the areas of the coils and the stator. Rotation begins when a HIGH signal is applied to MICOM Pin 16 of IC10 (TA7774P). This causes an output of HIGH and LOW signals on MICOM pins 14 and 15.

Explanation) The stepping motor is driven by sending signals of 3.33 mSEC via MICOM pins 14, 15, and 16, as shown in the chart below. These signals are output via terminals 10, 11, 14, and 15 via input terminals 3, 6, and 8 of IC10 (TA7774P), the motor drive chip. The output signals allow the coils wound on each phase of the stator to form a magnetic field, which causes rotation. Input to the terminals INA and INB of IC10 as shown in the chart below drives the motor.



#### 1-8. Fan motor driving circuit (freezer, mechanical area)

- 1. The circuit cuts all power to the fan drive IC, resulting in a standby mode.
- 2. This circuit changes the speed of the fan motor by varying the DC voltage between 7.5 Vdc and 16 Vdc.
- 3. This circuit stops the fan motor by cutting off power to the fan when it senses a lock-up condition.
- 4. The ground is connector 7, pin 2.

	Between a c , d c	Between (b) (c)	Between @ C
Motor OFF	5V	2V or less	2V or less
Motor ON	2~3V	12~14V	8~16V





	Modification resistance Current	470 Ω	2 kΩ	3.3 kΩ	5.6 kΩ	8.2 kΩ	10 kΩ	12 kΩ	18 kΩ	33 kΩ	56 kΩ	180 kΩ
	470Ω	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up	3 °C [5.4 °F] Up	3.5 °C [6.3 °F] Up	4 °C [7.2 °F] Up	4.5 °C [8.1 °F] Up	5 °C [9 °F] Up
	2 kΩ	0.5 °C [0.9 °F] Down	No	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up	3 °C [5.4 °F] Up	3.5 °C [6.3 °F] Up	4 °C [7.2 °F] Up	4.5 °C [8.1 °F] Up
	3.3 kΩ	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up	3 °C [5.4 °F] Up	3.5 °C [6.3 °F] Up	4 °C [7.2 °F] Up
	5.6 kΩ	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up	3 °C [5.4 °F] Up	3.5 °C [6.3 °F] Up
Refrigerator	8.2 kΩ	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Drop	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up	3 °C [5.4 °F] Up
(RCR1)	10 kΩ	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 ° C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up	2.5 °C [4.5 °F] Up
	12 kΩ	3 °C [5.4 °F] Down	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up	2 °C [3.6 °F] Up
	18 kΩ	3.5 °C [6.3 °F] Down	3 °C [5.4 °F] Down	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up	1.5 °C [2.7 °F] Up
	33 kΩ	4 °C [7.2 °F] Down	3.5 °C [6.3 °F] Down	3 °C [5.4 °F] Down	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up	1 °C [1.8 °F] Up
	56 kΩ	4.5 °C [8.1 °F] Down	4 °C [7.2 °F] Down	3.5 °C [6.3 °F] Down	3 °C [5.4 °F] Down	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change	0.5 °C [0.9 °F] Up
	180 kΩ	5 °C [9 ° <b>F</b> ] Down	4.5 °C [8.1 °F] Down	4 °C [7.2 °F] Down	3.5 °C [6.3 °F] Down	3 °C [5.4 °F] Down	2.5 °C [4.5 °F] Down	2 °C [3.6 °F] Down	1.5 °C [2.7 °F] Down	1 °C [1.8 °F] Down	0.5 °C [0.9 °F] Down	No change

Temperature compensation table at the refrigerator is as follows:

Temperature compensation at the freezer is performed the same as at the refrigerator. The value for the freezer is twice that of the refrigerator.

This circuit enters the necessary level of temperature compensation for adjusting the appliance. The method is the same for every model in this appliance family.

#### 1) Sensor resistance characteristics table

Measuring Temperature (°C)	Freezing Sensor	Cold storage sensor 1&2 Frost removal sensor, Outside sensor
-20 °C	22.3 kΩ	77 kΩ
-15 °C	16.9 kΩ	60 kΩ
-15 °C	13.0 kΩ	47.3 kΩ
-5 °C	10.1 kΩ	38.4 kΩ
0 °C	7.8 kΩ	30 kΩ
+5 °C	6.2 kΩ	24.1 kΩ
+10 °C	4.9 kΩ	19.5 kΩ
+15 °C	3.9 kΩ	15.9 kΩ
+20 °C	3.1 kΩ	13 kΩ
+25 °C	2.5 kΩ	11 kΩ
+30 °C	2.0 kΩ	8.9 kΩ
+40 °C	1.4 kΩ	6.2 kΩ
+50 °C	0.8 kΩ	4.3 kΩ

• Resistance value allowance of sensor is ±5%.

• When measuring the resistance value of the sensor, allow the temperature of that sensor to stabilize for at least 3 minutes before measuring. This delay is necessary because of the sense speed relationship.

• Use a digital tester to measure the resistance. An analog tester has to great a margin of error.

· Resistance of the cold storage sensor 1 and 2 shall be measured with a digital tester

 Resistance of the freezing sensor shall be measured with a digital tester after separating CON7 of the PWB ASSEMBLY and the MAIN part.









#### 7. ICEMAKER AND DISPENSER OPERATION AND REPAIRING

#### **1. ICE MAKER OPERATION**

#### 1-1. Ice Maker Operation



#### 1-2. Dispenser Operation

- 1. This function is available in Model where water and ice are available without opening freezer compartment door.
- 2. Crushed Ice is automatically selected when power is initially applied or reapplied after power cut.
- 3. When dispenser selection switch is continuously pressed, light is on in the following sequence:
- Water  $\rightarrow$  Cube Ice  $\rightarrow$  Crushed Ice.
- 4. Lamp is on when dispenser button is pressed and vice versa.
- 5. When dispenser crushed ice rubber button is pressed, dispenser solenoid and geared motor work so that crushed ice can be dispensed if there is ice in the ice bin.
- 6. If there is ice in the bin, pushing the dispenser button will dispense it.
- 7. When dispenser water button is pressed, water valve opens and water is supplied if water valve is normally installed on the right side of the machine room.
- 8. Ice and water are not available when freezer door is open.

#### 2. FUNCTION OF ICE MAKER

#### 2-1. Initial Control Function

- 1. When power is initially applied or reapplied after power cut, it detects level of icemaker cube mold after completion of MICOM initialization. The detecting lever moves up and down.
- 2. The level of ice maker cube mold is judged by output signal, high and low signal, of Hall IC. Make the cube mold to be horizontal by rotating ice ejection motor in normal or reverse direction so that High/Low signal can be applied to MICOM Pin No. 44.
- 3. If there is no change in signal one minute after the geared motor starts to operate, it stops icemaker operation and check the signal every hour. It resets initialization of icemaker when it becomes normal.
- 4. It judges that the initial control is completed when it judges the icemaker cube mold is horizontal.
- 5. Ice ejection conducts for 1 cycle regardless of ice in the ice bin when power is initially applied.

#### 2-2. Water Supply Control Function

- 1. This is to supply water into the ice maker cube mold by operating water valve in the mechanical area when ice ejection control is completed and ice maker mould is even.
- 2. The quantity of water supplied is determined by DIP switch and time.

#### Water Supply Quantity Table

No	SWI	тсн	Weter Sumply Time
	S1	S2	water Supply Time
1	OFF	OFF	6.5s
2	ON	OFF	5.5s
3	OFF	ON	7.5s
4	ON	ON	8.5s

- 3. If the water supply quantity setting is changed while the power is on, the change will take effect immediately. If it is changed while the icemaker is filling the mold, the new setting will take effect the next time the, icemaker cycles.
- 4. When water supply signal is applied to water and ice valves at the same time during water supply, water shall be supplied to water valve. If water supply signal is applied to ice valve during water supply, water shall be supplied to both water and ice valves.

#### 2-3. Icemaking Control Function

- 1. Icemaking control is carried out from the completion of water supply to the completion of ice making in the cube mold. Icemaking sensor detects the temperature of cube mold and completes ice making. (ice making sensor is fixed below icemaker cube mold)
- 2. Icemaking control starts after completion of water supply control or initial control.
- 3. The icemaker determined it's cycle is completed when the Icemaking sensor reaches -8 °C (17.6°F) after 10 minutes have passes since water filled the mold.
- 4. It is judged that icemaking is completed when ice maker sensor temperature reaches below -12 °C after 20 minutes in condition 3.

#### 2-4. Ice Ejection Control Function

- 1. This is to eject ice from ice maker cube mold after icemaking is completed.
- 2. If Hall IC signal is on within 3 6/10 seconds after ice ejection motor rotates in normal direction, it does not proceed ice ejection but waits. If the ice bank is full, ice ejection motor rotates in normal direction in every hour to check the condition of ice bank. If the ice bank is not full, the water supply control starts after completion of ice ejection control. If the icebin is full, ice ejection motor rotates in reverse direction and stops under icemaking or waiting conditions.
- 3. If ice bin is not full, ice ejection starts. The cube mold tilts to the maximum and ice is separated from the mold and ice checking lever raises.
- 4. Ice ejection motor stops for 1 second if Hall IC signal changes from OFF (low) to ON (high) after 3 6/10 seconds when ice ejection motor rotates in normal direction. If there is no change in Hall IC signals within 1 minute after ice ejection motor operates, ice ejection motor stops as ice ejection motor or hall IC is out of order.
- 5. If ice ejection motor or Hall IC is abnormal, ice ejection motor rotates in normal direction to exercise initial operation. resets the ice maker if ice ejection motor or Hall IC is normal.
- 6. The mold stops for 1 second at maximum tilted conditions.
- 7. The mold returns to horizontal conditions as ice ejection motor rotates in reverse direction.
- 8. When the mold becomes horizontal, the cycle starts to repeat:
- Water Supply  $\rightarrow$  Ice Making  $\rightarrow$  Ice Ejection  $\rightarrow$  Mold Returns to Horizontal



#### 2-5. Test Function

- 1. It is to force the operation during operation test, service, and cleaning. The test switch is mounted under the automatic icemaker. The test function starts when the test switch is pressed for more than 2 second.
- 2. Test button does not work during ice ejection and water supply. It works when it is in the horizontal conditions. If mold is full of ice during test function operation, ice ejection control and water supply control do not work.
- 3. If the mold is in the horizontal (normal) position and the TEST switch is pressed for more than 2 second, ice ejection will begin regardless of how frozen the water might be. When the ejection is completed, the icemaker will refill the mold with water. Consequently, problems related to filling, ejecting, and returning to the horizontal position can be checked using the test switch. When this test is performed, the buzzer will sound and water will fill the mold. Check the icemaker for repair if the buzzer does not sound.
- 4. When water supply is completed, the cycle operates normally as follows: Icemaking → Ice ejection → Returning to horizontal conditions →Water supply
- 5. Remove ice from the icemaker cube mold and press test switch when icemaker cube mold is full of ice as ice ejection and water supply control do not work when cube mold is full of ice.

#### 2-6. Other functions relating to freezer compartment door opening

- 1. When freezer door is open, ice dispenser stops in order to reduce noise and ice drop.
- 2. When freezer door is open during ice ejection and cube mold returning to horizontal condition, ice ejection and cube mold level return proceed.
- 3. When freezer door is open, geared motor and cube ice solenoid immediately stop and duct door solenoid stops after 5 seconds.
- 4. Water dispenser stops in order to protect water drop when freezer door is open.
- 5. Test function operates normally regardless of refrigearator compartment door opening.

#### 3. ICEMAKER TROUBLESHOOTING

\* **Troubleshooting:** It is possible to confirm by pressing freezer and refrigerator temperature control buttons for more than 1 second (icemaker is normal if all LEDs are ON): refer to trouble diagnosis function in MICOM.



#### 4. ICEMAKER CIRCUIT



The above icemaker circuits are applied to LSC23924<sup>\*\*</sup> and composed of icemaker unit in the freezer and icemaker driving part of main PWB. Water is supplied to the icemaker cube mold through the solenoid relay for ice valve of solenoid valve in the mechanical area by opening valve for the same time.

Water supply automatically stops when water supply time is elapsed. This circuit is to realize the functions such as ice ejection of icemaker cube mold, ice full detection, leveling, ice making test switch input detection is the same as the door switch input detection circuit of main PWB.

- 1. It is to force to operate during operation test, service, and cleaning. The test switch is mounted under the automatic icemaker. The test function starts when the test switch is pressed for more than 1/2 second.
- 2. Test button does not work during ice ejection and water supply. It works when it is in the horizontal conditions. If cube mold is full of ice during test function operation, ice ejection control and water supply control do not work.
- 3. Ice ejection carries out regardless of ice formation in the ice making tray if test switch is pressed for more than 1/2 second. Water will be splashed if test switch is pressed before the water in the mold is completely frozen. Water will be supplied while the mold returns to the horizontal conditions after ice ejection. Therefore, the problems of ice ejection, leveling, and water supply can be checked by test switch. When test function performs normally, buzzer sounds and water supply shall carry out. Check it for repair if buzzer does not sound.
- 4. When water supply is completed, normal cycle works: Icemaking $\rightarrow$ Ice Ejection $\rightarrow$  Level Return $\rightarrow$  Water Supply.
- 5. If icemaker stop switch is set to ON, normal cycle operates: Icemaking→Ice Ejection→ Level Return → Water Supply. If is set to OFF, ice making conducts but ice ejection, level return, and water supply do not work.

### 8. CIRCUIT DIAGRAM



### 9. TROUBLE DIAGNOSIS

#### 1. TroubleShooting

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
1. Faulty start	<ol> <li>No power at outlet.</li> <li>No power on cord.</li> </ol>	* Measuring instrument: Multi tester
	Bad connection between adapter and outlet. (faulty adapter) The Inner diameter of adapter. The distance between holes.	Check the voltage. If the voltage is within ±85% of the rated voltage, it is OK.
	The distance between terminals. The thickness of terminal. Bad connection between plug and adapter (faulty plug). The distance between pins.	Check the terminal movement.
	└─Pin outer diameter.	
	3) Shorted start circuit. No power on power cord. Internal electrical short. - Faulty terminal contact. - Faulty terminal contact. - Loose contact. - Large distance between male terminal. - Thin female terminal. - Terminal disconnected. Bad sleeve assembly	Check both terminals of power cord. Power conducts:OK. No power conducts:NG
	Disconnected. Weak connection.     Short inserted cord length.     Worn out tool blade.	
	OLP is off.     Defect in OLP.     Bad connection.     Power is     disconnected.     Bad internal connection.     Faulty terminal caulking (Cu wire is cut).     Bad soldering.	Check rating of OLP OLP: 4TM419TFBYY Temp. 140°C If rating different: change it If not: OK
	- No electric power on compressor Faulty compressor.	Check that PTC model it
	Prover does not conduct Damage.     Characteristics of PTC is wrong.     Bad connection with Too loose.     compressor.     Assembly is not possible.     Bad terminal connection.	is ok, (6R8MB) then check continuity between terminals 2 and 5 of PTC.
	4) During defrost. Start automatic defrost. Cycle was set at defrost when the refrigerator was produced.	

CLAIMS.		HOW TO CHECK	
2. No cooling.	2) Refrigeration system Moisture Residua clogged. in the ev	n is clogged. moisture /aporator. Air Blowing. - Too short. - Impossible moisture confirmation. - Low air pressure.	Heat a clogged evaporator to check it. As soon as the cracking sound starts, the evaporator will begin to freeze.
	- Poridua	Leave it in the air During rest time.	
	- Kesiuua	Elapsed more than 6 months after dryin Caps are missed. No pressure when it is open.	g
	<ul> <li>No electric – Insufficie</li> <li>power on capacity.</li> <li>thermo- stat.</li> </ul>	nt drier Dry drier - Drier temperature. Leave it in the air Check on package condition. Good storage after finishing.	
	– Residua in pipes.	moisture Caps are missed. During transportation. During work. Air blowing. Not performed. Performed. Low air pressure. Less dry air.	
	- Moisture into the	penetration - Leave it in the air Moisture penetration. refrigeration oil.	The evaporator does not coc
	-Weld joint clogged.	pe insert. <sup>DS.</sup> _ Too large. Damaged pipes. ch solder.	from the beginning (no evidence of moisture attached). The evaporator is the same as before even heat is
	-Drier clogging. -Ci -Ci	e capillary tube inserted depth Too much. apillary tube melts Over heat. ogged with foreign materials - Weld oxides. - Drier angle. educed cross section by cutting Squeezed.	applied.
	Foreign material clog	ging. Compressor cap is disconnected.	

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
3. Refrigeration is weak.	<ul> <li>1) Refrigerant Partly leaked. Weld joint leak. Parts leak.</li> <li>2) Poor defrosting capacity.</li> <li>Drain path (pipe) clogged. Inject adiabatics into drain hole. Seal with drain.</li> <li>Foreign materials Adiabatics lump input. penetration.</li> <li>Other foreign materials input.</li> </ul>	Check visually.
	Cap drain is not disconnected.  Defrost heater does not — Parts generate heat.  Plate heater  Heating wire.  Contact point between heating and electric wire.  Dent by fin evaporator. Poor terminal contacts.  Cord heater  Wire is cut.  Lead wire.  Heating wire.  Contact point between heating and electric wire.  Heating wire.  Contact point between heating and electric wire.  Heating wire.  Contact point between heating and electric wire.  Heating wire is corroded Wire is cut.  Heating wire.  Contact point between heating and electric wire.  Heating wire is corroded Wire is cut.  Bad terminal connection.	• Check terminal Conduction: OK. No conduction: NG. If wire is not cut, refer to resistance. P=Power V=Voltage R=Resistance $P=\frac{V^2}{R}$ $R=\frac{V^2}{P}$

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
3. Refrigeration is weak.	Residual frost.     Weak heat from heater.     Sheath Heater - rated.     No contact to drain.     Loosened stopper cord.     Heater cord-L     Not touching the     evaporator pipe.     Location of assembly     (top and middle).     Too short defrosting time.     Defrost Sensor.	
	- Faulty characteristics. Seat-D (missing, location. thickness). - Structural fault. - Air inflow through the fan motor. - Bad insulation of case door.	
	<ul> <li>No automatic defrosting.</li> <li>Defrost does not return.</li> </ul>	
	3) Cooling air leak. Bad gasket adhestion Gap. Bad attachment. Contraction. Door sag. Weak binding force at hinge.	
	4) No cooling air circulation.	Check the fan motor conduction: OK. No conduction: NG.

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
3. Refrigeration is weak.	<ul> <li>4) No cooling air circulation.</li> <li>Faulty fan motor. Fan is constrained. Damping evaporator contact Clearance. Damping evaporator contact Accumulated residual frost.</li> <li>Small cooling air Insufficient discharge. Fan overload Fan misuse. Bad low temperature RPM characteristics Rated power misuse Low voltage.</li> <li>Faulty fan. Fan misuse Bad shape Loose connection Not tightly connected Insert depth.</li> <li>Shorud. Bent.</li> </ul>	
	<ul> <li>5) Compressor capacity. Rating misuse. Small capacity. Low valtage.</li> <li>6) Refrigerant too nuch or too little. Malfunction of charging cylinder. Wrong setting of refrigerant. Insufficient compressor Faulty compressor.</li> <li>7) Continuous operation - No contact of temperature controller Foreign materials.</li> <li>8) Damper opens continuously. Foreign materials Adiabatics liquid dump. Jammed. The EPS (styrofoam) drip tray has sediment in it. A screw or other foreign material has fallen into the drip tray or damper.</li> <li>Failed sensor Position of sensor. Characteristics of its own temperatue. of damper.</li> </ul>	<ul> <li>Check visually after disassembly.</li> <li>Check visually after disassembly.</li> </ul>
	9) Food storing place Near the outlet of cooling air.	

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
4. Warm refrigerator compartment temperature.	<ol> <li>Colgged cooling path.</li> <li>Adiabatics liquid leak.</li> <li>Foreign materials. — Adiabatics dump liquid.</li> <li>Food storate. — Store hot food.</li> <li>Store too much at once.</li> <li>Door open.</li> <li>Packages block air flow.</li> </ol>	
5. No automatic operation. (faulty contacts)	<ol> <li>Faulty temperature sensor in freezer or refrigerator compartment.         <ul> <li>Faulty contact.</li> <li>Faulty temperature characteristics.</li> </ul> </li> <li>Refrigeration load is too much.         <ul> <li>Food.</li> <li>Too much food.</li> <li>Hot food.</li> <li>Frequent opening and closing.</li> <li>Cool air leak.</li> <li>Poor door close. – Partly opens.</li> </ul> </li> <li>Poor insulation.         <ul> <li>High ambient temperature.</li> <li>Space is secluded.</li> </ul> </li> </ol>	<ul> <li>Inspect parts measurements and check visually.</li> </ul>
	<ul> <li>5) Refrigerant leak.</li> <li>6) Inadequate of refrigerant.</li> <li>7) Weak compressor discharging power. — Different rating.</li> <li>8) Fan does not work.</li> <li>9) Button is set at strong .</li> </ul>	
6. Condensation and ice formation.	1) Ice in freeezer compartment. External air inflow.— Bushing installed incorrectly. Door opens but not closes. — Stopper malfunction. — Door sag. — Food hinders door closing.	
	<ul> <li>Gap around gasket. — Contraction, distortion, loose, door twisted, comer not fully inserted.</li> <li>Food vapor. — Storing hot food. — Unsealed food.</li> <li>2) Condensation in the refrigerator compartment.</li> <li>Door opens Insufficient closing.</li> <li>but not closes. — Door sag.</li> <li>Gasket gap.</li> </ul>	
	3) Condensation on liner foam. -Cool air leak and transmitted. -Flange gap. — Not sealed. -Gasket gap.	

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
6. Condensation and ice formation.	<ul> <li>4) Condensation on door.</li> <li>Condensation on the duct door Duct door heater is cut.</li> <li>Condensation on the dispense recess.</li> <li>Condensation on the door is open. / Foreign material clogging.</li> <li>Condensation on the door surface.</li> <li>Condensation on the gasket surface.</li> <li>Condensation on the gasket surface.</li> <li>Condensation on the gasket surface.</li> <li>Comer. Too much notch.</li> <li>Broken.</li> <li>Defrosted water overflows.</li> <li>Clogged discharging hose.</li> <li>Discharging hose Evaporation tray located at wrong place.</li> <li>location.</li> <li>Tray drip.</li> <li>Damaged.</li> <li>Breaks, holes.</li> <li>Small Capacity.</li> </ul>	
7. Sounds	1) Compressor compartment operating sounds. Compressor sound Sound from machine itself. inserted. Restrainer. Bushing Too hard. seat. Distorted. Aged. Burnt. Stopper.—Bad Stopper_Not fit (inner diameter of stopper). Tilted. Not Compressor base not connected. Bad welding compressor stand(fallen). Foreign materials in the compressor compartment. COMBO sound Chattering sound. Insulation paper vibration. Capacitor noise. Pipe contacts each other Narrow interval. Pipe sound. No vibration damper. Damping Bushing-Q. Damping Bushing-S. Capillary tube unattached.	

CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
7. Sounds	1) Compressor compartment operating sounds. Transformer sound. Its own fault Core gap. Bad connection Correct screw connection.	
	Drip tray vibration sound. Bad assembly.     Distortion.     Foreign materials inside.	
	Back cover machine sound. — Bad connection. Partly damaged.	
	Condenser drain sound. — Not connected. Bad pipe caulking.	
	2) Freezer compartment sounds.	
	Fan motor sound. Normal operating sound. Vibration sound. Aged rubber seat. Bad torque for assembling motor bracket.	
	Sounds from fan — Fan guide contact. contact. — Shroud burr contact. — Damping evaporator contact. — Residual frost contact. — Damaged heater cord. — Narrow evaporator interval.	
	Unbalance fan sounds.— Unbalance. — Surface machining conditions. — Fan distortion. — Misshappen. — Burr.	
	lce on the fan Air intake (opposite to motor bushing assembly.)	
	Motor shaft Supporter disorted. contact sounds. Tilted during motor assembly.	
	Resonance. Evaporator noise. Evaporator pipe contact No damping evaporator. Sound from refrigerant Stainless steel pipe shape in accumulator. Sound from fin evaporator and pipe during expansion	
	and contraction.	
	5) Bowis and bottles make contact on top shell.	
	4) Refrigerator roof contact.	
	5) Refrigerator side contact.	
	6) Insufficient lubricants on door hinge.	



CLAIMS.	CAUSES AND CHECK POINTS.	HOW TO CHECK
10. Structure, appearance, and others.	1) Door foam. Sag. Hinge loose Bolt is loosened during transportation. Not tightly fastened. Screw worn out . Weak gasket Adhesion surface. adhesion. Fixed tape. Not well fixed. Noise during Hinge interference. Bigger door foam. operation. Hinge-Pin tilted-Poor flatness. No washer. No washer.	
	Malfunction. Not closed Interference between door liner and inner liner. Refrigerator Stopper wom out. compartment is opened when freezer compartment is compartment is compartment is compartment is compartment is compartment is compartment is	
	2) Odor. Temperature of — High. — Faulty damper control. refrigerator compartment. Door is open (interference by food). Deodorizer. — No deodorizer. Poor capacity.	
	<ul> <li>Food Storage.</li> <li>Storage of fragrant foods.</li> <li>Long term storage.</li> <li>Others.</li> <li>Odors from cleaners or items which shroud not be stored in a refrigerator.</li> </ul>	

## 2. FAULTS

## 2-1. Power

Remarks	parts.	e of Replace with rated fuse after confirming its specification. If fuse blowns out frequently, confirm the cause and prevent.
Measures	-Replace the components. -Reconnect the connecting -Reconnect the connecting	- Find and remove the caus problem (ex. short, high vol low voltage). - Replace with rated fuse.
Checks	- Check the voltage with tester. - Check visually. - Check visually.	<ul> <li>Check the fuse with tester or visually.</li> <li>Check the input volt are with tester (between power cord and products).</li> <li>Check the resistance of powercord with tester (if it is 0it is shorted).</li> </ul>
Causes	<ul> <li>Power cord cut.</li> <li>Faulty connector insertion.</li> <li>Faulty connection between plug and adapter.</li> </ul>	<ul> <li>Short circuit by wrong connection</li> <li>Low voltage products are connected to high voltage.</li> <li>Short circuit by insects.</li> <li>Electricity leakage.</li> <li>High voltage.</li> <li>Short circuit of components (tracking due to moisture and dust penetration).</li> </ul>
Problems	No power on outlet.	Fuse blows out.

# 2-2. Compressor

Problems	Causes	Checks	Measures	Remarks
High temperature in the freezer compartment.	Poor cool air circulation due to faulty fan motor.	- Lock — Check resistance with a tester. 0Ω: short. 0Ω: short. ∞Ω : cut. wΩ : cut. - Rotate rotor manually and check rotation. - Wire is cut. - Wire is cut. - Wire is cut. - Wire is cut. - Nire is cut. - Fan shroud contact: Confirm visually. - Fan icing: - Fan icing:	<ul> <li>Replace fan motor.</li> <li>Reconnect and reinsert.</li> <li>Maintain clearance and remove ice (Repair and/or replace shroud if fan is constrained by shroud deformation).</li> </ul>	
	Faulty fan motor due to faulty door switch operation.	<ul> <li>Iced button (faulty) operation:</li> <li>Press button to check</li> <li>Faulty button pressure and contact:</li> <li>Press button to check operation.</li> <li>Door cannot press door switch button: Check visually.</li> </ul>	<ul> <li>Confirm icing causes and repair.</li> <li>Replace door switch.</li> <li>Roor sag: fix door.</li> <li>Door sag: fix door.</li> <li>attach sheets.</li> </ul>	
	Bad radiation conditions in compressor compartment.	<ul> <li>Check the clearance between the refrigerator and wall (50 mm in minimum).</li> <li>Check dust on the grill in compressor compartment.</li> <li>Check dust on the condenser coils.</li> </ul>	<ul> <li>Keep clearance between refrigerator and walls (minimum 50mm).</li> <li>Remove dust and contaminants from grill for easy heat radiation.</li> <li>Remove the dust with vacuum cleaner from the coils condenser while the refrigerator is off.</li> </ul>	- The fan may be broken if cleaning performs while the refrigerator is on.

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Problems	Causes	Checks	Measures	Remarks
High temperature in the freezer compartment.	Refrigerant leak.	<ul> <li><u>Check sequence</u></li> <li>1. Check the welded parts of the drier inlet and outlet and drier auxiliary in the compressor compartment (high pressure side).</li> <li>2. Check the end of compressor sealing pipe (low pressure side).</li> <li>3. Check silver soldered parts.</li> <li>(Cu + Fe / Fe + Fe).</li> <li>4. Check bending area of wire condenser pipe in compressor compartment (cracks can happen during bending).</li> <li>5. Check other parts (compressor compartment and evaporators in freezer compartment).</li> </ul>	Weld the leaking part, recharge the refrigerant.	Drier must be replaced.
	Shortage of refrigerant.	Check frost formation on the surface of evaporator in the freezer compartment. - If the frost forms evenly on the surface, it is OK. - If it does not, it is not good.	<ul> <li>Find out the leaking area, repair, evacuate, and recharge the refrigerant.</li> <li>No leaking, remove the remaining refrigerant, and recharge new refrigerant.</li> </ul>	Drier must be replaced.

Problems	Causes	Checks	Measures	Remarks
High temperature in the freezer compartment.	Cycle pipe is clogged.	Check sequence. 1. Check temperature of condenser manually. If it is warm, OK. If it is not, compressor discharging joints might be clogged. 2. Manually check whether hot line pipe is warm. If it is warm, OK. If it is not, condenser outlet weld joints might be colgged.	<ul> <li>Heat up compressor discharging weld joints with touch, disconnect the pipes, and check the clogging. Remove the causes of clogging, weld, evacuate, and recharge the refrigerant.</li> <li>If it's warm, OK. If it's not, condenser discharging line weld joints might be clogged. Disconnect with torch, remove the causes, evacuate, and recharge seal refrigerant.</li> </ul>	Direr must be replaced.
	Leak at loop pipe weld joint (discharge) in compressor.	Check sequence. 1. Manually check whether condenser is warm, It is not warm and the frost forms partly on the evaporator in the freezer compartment.	Replace the compressor, weld, evacuate, and recharge refrigerant.	Drier must be replaced.
	Faulty cooling fan in the compressor compartment.	Check sequence. 1. Check cooling fan operation. 2. Check that cooling fan is disconnected from the motor.	<ul> <li>Replace if motor does not operate.</li> <li>If fan is disconnected, check fan damage and reassemble it.</li> <li>Refer to fan motor disassembly and assembly sequence.</li> </ul>	

Problems	Causes	Checks	Measures	Remarks
No defrosting.	Heater does not generate heat as the heating wire is cut or the circuit is shorted. 1) Heating wire is damaged when inserting into the evaporator. 2) Lead wire of heater is cut. 3) Heating wire at lead wire contacts is cut.	<ol> <li>Check the resistance of heater.</li> <li>0Ω: Short. ∞Ω: Cut.</li> <li>Tens to thousands Ω : OK.</li> <li>Check the resistance between housing terminal and heater surface.</li> <li>0Ω: Short. ∞Ω: Cut.</li> <li>Tens to thousands Ω: Short.</li> </ol>	Heating wire is short and wire is cut. • Parts replacement: Refer to parts explanations.	Seal the lead wire with insulation tape and heat shrink tube if the cut lead wire is accessible to repair.
	Suction tube and discharge orifice: 1. Impurities. 2. Ice.	<ol> <li>Confirm foreign materials. In case of ice, insert the copper line through the hole to check.</li> <li>Put hot water into the drain (check drains outside).</li> </ol>	<ol> <li>Push out impurities by inserting copper wire. (Turn off more than 3 hours and pour in hot water if frost is severe.)</li> <li>Put in hot water to melt down frost.</li> <li>Put in hot water outlet.</li> <li>Push the heater plate to suction duct manually and assemble the disconnected parts.</li> </ol>	
	Gap between Suction duct and Heater plate (Ice in the gap).	1. Confirm in the Suction duct.	<ol> <li>Turn off the power, confirm impurities and ice in the gap, and supply hot water until the ice in the gap melts down.</li> <li>Push the Heater plate to drain bottom with hand and assemble the disconnected parts.</li> </ol>	
	Wrong heater rating (or wrong assembly).	1. Check heater label. 2. Confirm the capacity after substituting the resistance value into the formula. $P = \frac{V^2}{R}$ (V: Rated voltage of user country) $R$ : Resistance of tester[ $\Omega$ ]) Compare P and lavel capacity. Tolerance: $\pm 7\%$	Faults:replace. - How to replace : Refer to main parts.	

# 2-5. Defrosting failure

Remarks			
Measures	Faulity parts: parts replacement. - Check wire color when maeasuring resistance with a tester.	<ol> <li>Turn power off.</li> <li>Raise the front side (door side), support the front side legs, and let the ice melt naturally. (If power is on, melt the frost by forced defrosting.)</li> <li>Reassemble the heater plate.</li> <li>Check the faulty connector of</li> </ol>	housing and reassemble wrongly assembled parts. 2) If the parts are damaged, remove the parts and replace it with a new one.
Checks	- Check melting fuse with tester If 0 $\Omega$ : OK. If $^{\infty}\Omega$ : wire is cut.	<ol> <li>Check the inner duct with mirror.</li> <li>Check by inserting soft copper wire into the duct (soft and thin copper not to impair heating wire).</li> <li>Turn on power, open or close the</li> </ol>	door, check that motor fan operates (If it operates, motor fan is OK). 2. Disconnect parts in the refrigerator compartment, check the connection around the housing visually, defrost, and confirm heat generation on the heater. Do not put hands on the sheath heater. 3. Check the parts which have faults described in 1 & 2 (mechanical model: disconnect thermostat from the assembly).
Causes	Melting fuse blows. 1) Lead wire is cut. 2) Bad soldering.	Ice in the Suction duct. 1) Icing by foreign materials in the duct. 2) Icing by cool air inflow through the gap of heater plate. 3) Icing by the gap of heater plate. 3) Icing by the gap of heater plate.	and bad defrosting due to faulty contact and insertion (bad connector insertion into housing of heater, melting, fuse, and motor fan).
Problems	No defrosting	·	

Problems	Causes	Checks	Measures	Remarks
lcing in the refrigerator compartment. - Damper icing. - Discharging pipe icing.	<ol> <li>Bad circulation of cool air.</li> <li>Clogged intake port in the refrigerator compartment.</li> <li>Sealing is not good.</li> <li>Too much food is stored and clogs the discharge port.</li> <li>Bad defrosting.</li> </ol>	<ul> <li>Check the food is stored properly (check discharge and intake port are clogged).</li> <li>Check icing on the surface of baffle and cool air path (pipe) after dissembling the container box.</li> <li>Check icing at intake ports of freezer and refrigerator compartment.</li> </ul>	<ul> <li>Be acquainted with how to use.</li> <li>Sealing on connecting parts.</li> <li>Check the damper and replace it if it has defects.</li> <li>Check defrost. (After forced defrosting, check ice in the evaporator and pipes.)</li> </ul>	- Check the defrost related parts if problem is caused by faulty defrosting.
	<ol> <li>2) Faulty door or refrigerator compartment.</li> <li>- Faulty gasket.</li> <li>- Faulty assembly.</li> <li>3) Overcooling in the refrigerator compartment.</li> <li>- Faulty damper in the refrigerator compartment.</li> <li>- Faulty MICOM (faulty sensor)</li> </ol>	<ul> <li>Check gasket attached conditions.</li> <li>Check door assembly conditions.</li> <li>Check refrigerator compartment is overcooled (when button pressed on weak).</li> <li>Check parts are faulty.</li> </ul>	<ul> <li>Correct the gasket attachment conditions and replace it.</li> <li>Door assembly and replacement.</li> <li>Replace faulty parts.</li> </ul>	- Replacement should be done when it cannot be repaired.
	<ul> <li>4) Bad defrosting</li> <li>- Heater wire is cut.</li> <li>- Defective defrost sensor.</li> <li>- Defrosing cycle.</li> </ul>	<ul> <li>Check frost on the evaporator after dissembling shroud and fan grille.</li> <li>Check ice on intake port of freezer and refrigerator compartment.</li> </ul>	<ul> <li>Check parts related to defrosting.</li> <li>Check defrosting. (Check ice on the evaporator and pipe.)</li> </ul>	- Moisture does not freeze on the evaporator but can be sucked into the refrigerator, where it condenses and freezes. This interferes with cold air circulation and sublimation of the ice.
	<ul> <li>5) Customers are not familiar with this machine.</li> <li>Door opens.</li> <li>High temperature, high moisture, and high load.</li> </ul>	- Check food interferes with door closing. - Check ice on the ceilings.	- Be acquainted with how to use.	

2-6. Icing

Problem	Cause	Check	Measure	Remarks
Ice in the freezer compartment. - Surface of fan grille. - Wall of freezer compartment. - Cool air discharging port. - Basket(rack)	<ol> <li>Bad cooling air circulation.</li> <li>Intake port is clogged in the freezer compartment.</li> <li>Discharging port is Clogged.</li> <li>Too much food is stored.</li> <li>Bad defrosting.</li> </ol>	<ul> <li>Check food storage conditions visually.(Check clogging at intake and discharging port of cooling air.)</li> <li>Check food occupation ratio in volume (Less than 75%).</li> <li>Check frost on the evaporator after dissembling shroud and fan grille.</li> <li>Check icing at intake port of refrigerator compartment.</li> </ul>	<ul> <li>Be acquainted with how to use.</li> <li>Check defrost (Check ice on the evaporator and pipes after forced defrosting).</li> </ul>	- Check the parts related to defrosting if the problem is caused by the faulty defrosting.
area. - Food surface. - Icing in the shute.	2) Bad freezer compartment door - Faulty gasket - Faulty assembly	<ul> <li>Check gasket attachment conditions.</li> <li>Check door assembly conditions.</li> </ul>	<ul> <li>Correct the gasket attachement conditions and replace it.</li> <li>Door assembly and replacement.</li> </ul>	- Replace when it can not be repaired.
	<ul><li>3) Over freezing in the freezer compartment.</li><li>- Faulty MICOM.</li></ul>	<ul> <li>Refrigerator operates pull down.</li> <li>(Check if it is operated intermittently)</li> <li>The Temperature of freezer compartment is satisfactory, but over freezing happens in the refrigerator compartment even though the notch is set at weak.</li> </ul>	-Replace defective parts.	
	<ul><li>4) Bad defrosting.</li><li>Heater wire is cut.</li><li>Faulty defrost sensor.</li><li>Defrosting cycle</li></ul>	<ul> <li>Check frost on the evaporator after dissembling shroud and grille.</li> <li>Check ice on the intake port in the refrigerator compartment.</li> </ul>	<ul> <li>Check parts related to defrosting.</li> <li>Check defrosting. Check ice on the evaporator and pipes after forced defrosting.</li> </ul>	
	<ul> <li>5) User is not familiar with how to use.</li> <li>- Door opens.</li> <li>- High moisture food water is stored.</li> </ul>	- Check food holds door open. - Check ice on the ice tray.	- Be acquainted with how to use.	

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Problems	Causes	Checks	Measures	Remarks
liss sound	1. Loud sound of compressor operation.	<ul><li>1.1 Check the level of the refrigerator.</li><li>1.2 Check the bushing seat conditions (sagging and aging).</li></ul>	<ol> <li>Maintain horizontal level.</li> <li>Replace bushing and seat if they are sagged and aged.</li> <li>Touch the piping at various place</li> </ol>	
	2. Pipes resonate sound which is connected to the compressor.	<ul> <li>2.1 Check the level of pipes</li> <li>2.1 Check the to the compressor and their interference.</li> <li>2.2 Check bushing inserting conditions in pipes.</li> <li>2.3 Touch pipes with hands or screw driver (check the change of sound).</li> </ul>	along its route. Install a damper at the point where your tuch reduces the noise. 4) Avoid pipe interference. 5) Replace defective fan and fan motor. 6) Adjust fan to be in the center of the fan guide. 7) Leave a clearance between	
	<ol> <li>Fan operation sound in the freezer compartment.</li> </ol>	<ul> <li>3.1 Check fan insertion depth and blade damage.</li> <li>3.2 Check the interference with structures.</li> <li>3.3 Check fan motor.</li> <li>3.4 Check fan motor bushing insertion and aging conditions.</li> </ul>	interfering parts and seal gaps in the structures. 8) Reassemble the parts which make sound. 9) Leave a clearance if evaporator pipes and suction pipe touch freezer shroud.	
	<ol> <li>Fan operation sound in the compressor compartment.</li> </ol>	<ul><li>4.1 Same as fan confirmation in the refrigerator.</li><li>4.2 Check drip tray leg insertion.</li><li>4.3 Check the screw fastening conditions at condenser and drip tray.</li></ul>		
emarks				
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Ř	o i t			
Measures	<ol> <li>Reassemble the vibrating parts and insert foam or cushion wher vibration is severe.</li> <li>Leave a clearance where parts interfere with each other.</li> <li>Leave a clearance where parts and restration with bushing and restrainer if it is severe.</li> <li>Replace compressor and pipe vibrates severely.</li> </ol>	<ol> <li>Explain the principles of refrigera- and that the temperature different between operation and defrosting can make sounds.</li> <li>If evaporator pipe contacts with oth structures, leave a clearance betwe them (freezer shroud or inner case)</li> </ol>		
Checks	<ol> <li>1-1. Remove and replace the shelves in the refrigerator shelves in the refrigerator</li> <li>1-2. Check light food and container on the shelves.</li> <li>2-1. Touch pipes in the compressor compartment with hands.</li> <li>2-1. Touch pipes in the touches cover back.</li> <li>3-1. Check compressor stopper vibration.</li> <li>4-1. Check vibration of front and rear moving wheels.</li> <li>5-1. Touch other structures and parts</li> </ol>	1-1 Check time and place of sound sources.		
Causes	<ol> <li>Vibration of shelves and foods in the refrigerator.</li> <li>Pipes interference and capillary tube touching in the compressor. compartment.</li> <li>Compressor stopper vibration.</li> <li>Moving wheel vibration.</li> <li>Other structure and parts vibration.</li> </ol>	<ol> <li>It is caused by heat expansion and contraction of evaporator, shelves, and pipes in the refrigerator.</li> </ol>		
Problems	Vibration sound. Clack.	Irregular sound. Click .		

(S			
Remark			
Measures	<ul> <li>Check the restrainer attached on the evaporator and capillary tube weld joints and attach another restrainer.</li> <li>If it is continuous and servere, insert capillary tube again (depth 15±3mm)</li> <li>Fasten the capillary tube to suction pipes or detach in the compressor compartment.</li> <li>Explain the principles of freezing cycles.</li> </ul>	<ul> <li>Explain the principles of freezing cycles and refrigerant flowing phenomenon by internal pressure difference.</li> <li>If sound is servere, wrap the accumulator with foam and restrainer.</li> </ul>	<ul> <li>Broaden the cap of discharge hose for defrosting in the compressor compartment.</li> <li>Seal the gap with sealant between out and inner cases of hinge in door.</li> </ul>
Checks	<ul> <li>Check the sound of refrigerant at the initial installation.</li> <li>Check the sound when the refrigerator starts operation after forced defrosting.</li> <li>Check the restrainer attachment conditions on the evaporator and capillary tube weld joints.</li> </ul>	<ul> <li>Check the sound when compressor is turned on.</li> <li>Check the sound when compressor is turned off.</li> </ul>	- Check the sound by opening and closing the refrigerator or freezer doors.
Causes	It happens when refrigerant expands at the end of capillary tube.	It happens when refrigerant passes orifice in accumulator internal pipes by the pressure difference between condenser and evaporator.	When door closes, the internal pressure of the refrigerator decreases sharply below atomosphere and sucks air into the refrigerator, making the whistle sound.
Problems	Sound Popping (almost the same as animals crying sound).	Water boiling or flowing sound.	Sound of whistle when door closes.

Problems	Causes	Checks	Measures	Remarks
Food Odor.	Food (garlic, kimchi, etc)	<ul> <li>Check the food is not wrapped.</li> <li>Check the shelves or inner wall are stained with food juice.</li> <li>Be sure food is securely covered with plastic wrap.</li> <li>Chedk food cleanliness.</li> </ul>	<ul> <li>Dry the deodorizer in a sunny place with adequate ventilation.</li> <li>Store the food in the closed container instead of vinyl wraps.</li> <li>Clean the refrigerator and set button at strong.</li> </ul>	
Plastic Odor.	Odors of mixed food and plastic odors.	<ul> <li>Check wet food is wrapped with plastic bowl and bag.</li> <li>It happens in the new refrigerator.</li> </ul>	<ul> <li>Clean the refrigerator.</li> <li>Persuade customers not to use plastic bag or wraps with wet food or odorous foods.</li> </ul>	
Odor from the deodorizer.	Odor from the old deodorizer.	- Check the deodorizer odors.	<ul> <li>Dry the deodorizer with dryer and then in the shiny and windy place.</li> <li>Remove and replace the deodorants.</li> </ul>	*Deodorizer : option

# 2-8. Odor

## 2-9. MICOM

1. PCB Picture – Main PCB

EBR64585308 (2010.01~)



1. PCB Picture - Display PCB & Sub PCB Display PCB EBR615268





## EBR61526801





## EBR61526802

## 2. Troubleshooting With Error Display

1) Abnormal Freezer Sensor Error



NO.

1

2

## CHECKING FLOW

Check for a loose connection in CON6



## **RESULT & SERVICE ACTION**

Result	Service Action
Firmly plugged	Go to Step 2
Loose	Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer

Unplug connector and check between **White to White** as is shown in the picture.



Result		Service Action	
0 Ω	Short	Go to Step 3	
OFF	Open	Go to Step 4	
Other Normal		Check the Temperature and Resistance (Temperature Chart #1) Go to Step 6	

Temperatures when unit is energized (Refer to Temperature Chart #1)

Remove the Cover Sensor.
 Cut Sensor and check resistance value.



Result		Service Action
0 Ω	Short	Replace Product
OFF	Open	Change the sensor

## 1) Abnormal Freezer Sensor Error

	OFF					
NO.	CHECKING FLOW		RE	ESULT & SE	RVICE ACTION	
	<ol> <li>Remove the Cover sensor.</li> <li>Cut sensor and stripe terminals.</li> <li>Make a short in striped terminals.</li> <li>Maker measurement.</li> </ol>					
			Result		Service Action	
4			0 Ω	Short	Change the sensor	
				Open	Replace Product	
	1) Reconnect CON 6					
	2) Reset Refrigerator.		Re	sult	Service Action	
5	4) All LED's on?		VES	Normal	Explain to costumer	
D D			TL5	Same	Replace Main PCB	
			ERROR	Different	Proceed acord the displayed error	
	Resistance Values are according to Temperature Chart table?		Re	sult	Service Action	
6			YES	Normal Sensor	Replace Main PCB	
			NO	Abnormal Sensor	Replace Sensor	

## 2) Abnormal Refrigerator Sensor Error (1)



NO.

1

2

## CHECKING FLOW

Check for a loose connection in CON7



Result	Service Action
Firmly plugged	Go to Step 2
Loose	Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer

**RESULT & SERVICE ACTION** 

Unplug connector and check between **White to White** as is shown in the picture.



2) Check for any loose connection.

3) Turn on the Refrigerator.

ý.

R	esult	Service Action
0 Ω	Short	Co to Stop 2
OFF	Open	Go to Step 5
Other	Normal	Check the Temperature and Resistance (Temperature Chart #2) Go to Step 7

1) Remove the Control Box in Refrigerator sensor. Connectors must be firmly .connected, and wires don't be have any damage.

Next Action: Go to Step 4.

3

## 2) Abnormal Refrigerator Sensor Error (1)



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>		ERVICE ACTION	
4	Unplug connector of Control Box.		Go to Step	5.	
5	Unplug connector in CON 7 and check between White to White as is shown in the picture.		0Ω OFF	Result Short Open	Service Action Replace Product Go to Step 6
I	1) Remove the Control Box in Refrigerator sensor.			) 14	Queries Artist
6	Check resistance value between 1 and 4.			Short	Service Action
			OFF	Open	Assembly or sensor (if possible).
			Other	Normal	Check the Temperature and Resistance (Temperature Chart #2) Go to Step 7
	Resistance Values are according to Temperature		Res	ult	Service Action
7	Chart table?		YES	Normal Sensor	Replace Main PCB
			NO	Abnormal Sensor	Replace Sensor

L

## 3) Abnormal Refrigerator Sensor Error (2)



1

2

3

# CHECKING FLOW NO. Check for a loose connection. RARYA

### Unplug connector in CON 7 and check between Gray to Gray as is shown in the picture.



1) Remove Cover sensor. 2) Cut sensor and check resistance value.



Result		Service Action
0 Ω	Short	Replace Product
OFF	Open	Change Sensor

## **RESULT & SERVICE ACTION**

Result	Service Action
Firmly plugged	Go to Step 2
Loose	Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer

Result		Service Action	
0 Ω	Short	Go to Step 3	
OFF	Open	Go to Step 4	
Other	Normal	Check the Temperature and Resistance (Temperature Chart #2) Go to Step 6	

## 3) Abnormal Refrigerator Sensor Error (2)



NO.	CHECKING FLOW		RE	ESULT & SE	RVICE ACTION
	<ol> <li>Remove the Cover sensor.</li> <li>Cut sensor and stripe terminals.</li> <li>Make a short in striped terminals.</li> <li>Maker measurement.</li> </ol>				
			Re	sult	Service Action
4			0 Ω	Short	Change the sensor
			OFF	Open	Replace Product
	1) Reconnect CON 7				
	1) Reconnect CON 7. 2) Reset Refrigerator.		Result		Service Action
5	<ul><li>3) Execute DISPLAY CHECK MODE</li><li>4) All LED's on?</li></ul>		VEC	Normal	Explain to costumer
D			YES	Same	Replace Main PCB
			ERROR	Different	Proceed acord the displayed error
	Resistance Values are according to Temperature		Re	sult	Service Action
6	Chart lable?		YES	Normal Sensor	Replace Main PCB
			NO	Abnormal Sensor	Replace Sensor

## 4) Abnormal Defrost Sensor Error

NO.	CHECKING FLOW		R	ESULT & SI	ERVICE ACTION
1	Remove cover PCB, then, check for loose connection in CON6.		R Firmly plugg Loose	tesult led	Service ActionGo to Step 2Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer
	Unplug connector and check between Orange to Orange as is shown in the picture.		-		
			R	lesult	Service Action
			0 Ω	Short	Go to Step 3
2			OFF	Open	
	3244 CRAD HITESTER		Other	Normal	Check the Temperature and Resistance (Temperature Chart #2)
	In Freezer compartment, unplug Defrost controller assembly, then, check resistance value between <b>Orange to Orange.</b>		R	Result	Service Action
	Defrost Controller		0 Ω	Short	Replace Defrost controller
3	Assembly connector		OFF	Open	assembly, then, explain to customer.
U			Other	Normal	Plug Defrost controller assembly, then, go to step 4.
	Unplug connector CON 6 from Main PCB and check between <b>Orange to Orange</b> as is shown in the minture				
	in the picture.		R	lesult	Service Action
			0 Ω	Short	
4	-HIOKI 0595-1	OFF O	Open	- Replace Product	
	3244 CHAD HITESTER		Other	Normal	Replace Main PCB

## 5) Abnormal Room Temperature Sensor Error



## CHECKING FLOW

Check for a loose connection in CON5.



## **RESULT & SERVICE ACTION**

Result	Service Action
Firmly plugged	Go to Step 2
Loose	Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer

Unplug connector in CON 5 and check between **White to White** as is shown in the picture.



NO.

1



Result		Service Action		
0 Ω	Short	Change the sensor		
OFF	Open	Replace Product		
Other	Normal	Check the Temperature and Resistance (Temperature Chart #3)		

## 6) Abnormal Ice maker Temperature Sensor Error



NO.

1

3

## CHECKING FLOW

Check for a loose connection in CON8 on Main PCB.



In Freezer compartment remove Tray ice, remove screw of Ice maker unit, quit Ice maker from holders and check for any loose connection.



ResultService ActionFirmly pluggedGo to Step 3LoosePlug firmly, then check<br/>again.<br/>Problem persist?<br/>Yes: Go to Step 3<br/>No: Explain to Customer

**RESULT & SERVICE ACTION** 

Service Action

Plug firmly, then check

Go to Step 2

Problem persist? Yes: Go to Step 2 No: Explain to Customer

again.

Result

Firmly plugged

Loose

In the Main PCB, unplug CON8 and check between **Gray to Gray** as is shown in the picture.



R	esult	Service Action
0 Ω	Short	Plug CON 8, then, go to
OFF	Open	Step 4
Other	Normal	Replace Main PCB

Unplug Ice maker unit and check value between White to White.



R	esult	Service Action	
0 Ω	Short	Replace Ice Maker unit	
OFF	Open		
Other	Normal	Replace product	

## 7) Abnormal Defrost Error

	MAX     CUBE     WATER CRUSH     MAX       :     :     :     :       OFF     MIN     :     :			
NO.	CHECKING FLOW	R	ESULT & SI	ERVICE ACTION
1	Check the Door Gasket for any abnormality.			
ľ	Unplug the product, remove Grille Fan assy, and check the Defrost Control Part.			
		Result Service Action		
	1	Europ M	0 Ω	Go to Step 3
		Fuse-M	OFF	Change Defrost Controller Assy
2	Defrost Controller	Defrost	48~54 Ω	Go to Step 3
	Assy connector	Heater	Other	Change Defrost Controller Assy
	sensor	Desfrost	0 Ω	Go to Step 3
		Sensor	OFF	Change Defrost Controller Assy
3	Defrost Heater Connector Reset Refrigerator, then, enter to TEST MODE 2 (Press twice TEST S/W on Main PCB.	ICES PLOS TILISE TILISE FREEZER		All LED'S ON
4	Check Voltage between <b>Purple to Brown</b> wires in CON 2.	R 110~127 V 0 V	esult	Service Action Go to Step 5 Replace Main PCB
5	Release TEST MODE 2 (Press once TEST S/W on Main PCB)			
	Check Voltage between <b>Purple to Brown</b> wires in CON 2			
		Re	sult	Service Action
		0 V		Explain to customer
6		110~127 V		Replace Main PCB
	Contraction of the Contraction o			

### 8) Abnormal Ice maker Unit Error



#### NO. **CHECKING FLOW RESULT & SERVICE ACTION** Remove Cover PCB, then check for any loose connection in CON 8. Result Service Action Go to Step 2 Firmly plugged Loose Plug firmly, then check 1 again. Problem persist? Yes: Go to Step 2 No: Explain to Customer Remove Tray ice, remove screw of Ice maker unit, quit Ice maker from holders and check for any Result Service Action loose connection. Firmly plugged Go to Step 3 Loose Plug firmly, then check again. Problem persist? Yes: Go to Step 3 No: Explain to Customer Check Voltage from Ice maker S/W in CON 8. Result Service Action Replace Ice maker unit 5V ON Go to Step 4 0V 81 3 Other **Replace Main PCB** 5V Go to Step 4 OFF 0V Replace Ice maker unit THE B-2 A 1-2 A HATT IC HOLDE **Replace Main PCB** Other

Check Voltage from Ice maker TEST S/W in CON 8. Press the TEST S/W of Ice maker unit for 3 seconds, permit finish Test Cycle before press again.



Result		Service Action	
5V		Replace Ice maker unit	
ON	0V	Go to Step 5	
	Other	Replace Main PCB	
	5V	Go to Step 5	
OFF	0V	Replace Ice maker unit	
	Other	Replace Main PCB	

## 8) Abnormal Ice maker Unit Error



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>
5	Check HALL IC signal in CON 8 Press Ice maker TEST S/W for 3 seconds. Check the change between 0V and 5V in HALL IC signal during Test period.	ResultService ActionSignal Change $(0V \rightarrow 5V \rightarrow 0V \rightarrow)$ Go to Step 6No change (Still in 0V or 5V)Replace Ice maker unitOtherReplace Main PCB
6	Check Motor Signal in CON 8. Press Ice maker TEST S/W for 3 seconds. Check the Voltage changes in motor signal during Test period. It must change from positive voltage to negative voltage during the Test.	ResultService ActionVoltage inversionGo to Step 6No voltage inversionReplace Main PCB
7	Check the movements in Ice maker unit. Press Ice maker TEST S/W for 3 seconds. Check the rotation of motor and the movement of arm.	ResultService ActionMovement is present in Motor and ArmNormalExplain to costumerNo movement present in Motor and ArmAbnormalReplace Ice maker unit

## 9) Abnormal Cooling Fan Error



NO.	CHECKING FLOW		RES	ULT & SEI	RVICE ACTION
1	Turn Off the product.				
	Remove Cover Machin Room, and check the movement of Cooling Fan Motor manually, feel	[	Res	sult	Service Action
2	the rotation condition, then proceed.		Tight Movement	Abnormal	Replace the Cooling Fan Motor, then turn on the product and verify the result. Problem persist? YES: Go to Step 5 NO: Explain to the customer
			Free movement	Normal	Go to Step 3
	<ol> <li>Turn On the product.</li> <li>Remove Cover PCB, then press TEST S/W on</li> </ol>	[	Res	sult	Service Action
	Main PCB to enter to TEST MODE 1.		Air Flow	Normal	Go to Step 4
			No Air Flow	Abnormal	Go to Step 5
3	3) Check the Fan rotation. NOTE: If error code is displayed, Fan won't operates.	L			
	Air flow direction				
	Check Motor rotation (air flow) is continuous for more than 3 minutes	ſ	Res	sult	Service Action
4	NOTE: If error is detected, Fan Motor will try to work 4 or 5 times.		Continuous	Normal	Explain to the customer
	ON → OFF → ON → OFF → ON → → OFF 15s 10s 15s 10s 15s		Intermittent	Abnormal	Go to Step 5

## 9) Abnormal Cooling Fan Error



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
5	<ul> <li>1) Reset product.</li> <li>2) Enter to TEST MODE 1 (press once TEST S/W on Main PCB)</li> <li>Image: A state of the state of t</li></ul>	ResultService Action(a) ~ (b)NormalChange Main PCB(b) ~ (c)AbnormalChange Motor(a) ~ (b) $(b)$ $(b)$ (b) ~ (c) $(b)$ $(b)$ (c) ~ (c) $(b)$ $(b)$			
6	Disconnect Motor connector, and check status of plated terminals. Terminals contact surface must be free of rust and dirt. Also, the terminals red with a T.P.A., Motor wire must not have any damage.	ResultService ActionWire damage,rust, dirt, TPA absences.Change Main PCBNormal appearanceGo to Step 7			
7	Reset the product. After 3 minutes execute DISPLAY CHECK MODE, check the result.	ResultService ActionAll Display LED's are turned ONNormalExplain to the customerCooling Fan Error Code appearsAbnormalReplace Cooling Fan Motor			

## 10) Abnormal Freezer Fan Error



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>				
1	Turn Off the product.					
	Remove Grille Fan Assembly, and check the movement of Freezer Fan Motor manually, feel the rotation condition, then proceed.	Result Service Action				
2		Tight MovementAbnormalReplace the Freezer Fa Motor, then turn on the product and verify the result. Problem persist? YES: Go to Step 5 NO: Explain to the customer	n			
		Free movement Normal Go to Step 3				
	1) Turn On the product	Regult Service Action				
	<ul> <li>2) Remove Cover PCB, then press TEST S/W on Main PCB to enter to TEST MODE 1.</li> <li>3) Check the Fan rotation.</li> <li>NOTE: If error code is displayed, Fan won't operates.</li> </ul>	Air Flow Normal Go to Step 4				
		No Air Flow Abnormal Go to Step 5	1			
3						
4	Check Motor rotation (air flow) is continuous for more than 3 minutes. NOTE: If error is detected, Fan Motor will try to work 4 or 5 times.	Result         Service Action           Continuous         Normal         Explain to the customer				
	ON → OFF → ON → OFF → ON → → OFF 15s 10s 15s 10s 15s	Intermittent Abnormal Go to Step 5				

## \_\_\_\_\_

## 10) Abnormal Freezer Fan Error



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>				
5	<ul> <li>1) Reset product.</li> <li>2) Remove Cover PCB.</li> <li>3) Enter to TEST MODE 1 (press once TEST S/W on Main PCB)</li> <li>Image: A state of the stateo</li></ul>	ResultService Action(a) $\sim$ (b)Below 10VChange Main PCB(b) $\sim$ (c)0V or 5VGo to Step 6(a) $\sim$ (b)(b)(c)(a) $\sim$ (b)(c)<				
6	Disconnect Motor connector, and check status of plated terminals. Terminals contact surface must be free of rust and dirt. Also, the terminals must be assured with a T.P.A., Motor wire must not have any damage.	ResultService ActionWire damage,rust, dirt, TPA absences.Replace MotorNormal appearanceGo to Step 7				
7	Reset the product. After 3 minutes execute DISPLAY CHECK MODE, check the result.	ResultService ActionAll Display LED's are turned ONNormalExplain to the customerFreezer Fan Error Code appearsAbnormalReplace Freezer Fan Motor				

# 2. Troubleshooting With Error Display 11) Ice Cube Mode is not working



NO.	CHECKING FLOW	RESULT & SERVICE ACTION			
1	Check Lever S/W signal in CON 4.	Lever S/WService ActionPressing0 VacGo to Step 2OtherChange PCBNot Pressing50~70 VacGo to Step 2OtherChange PCB			
2	Check Auger Motor signal in CON 3 & CON 2.	Lever S/WService ActionPressing110~127 VacGo to Step 3OtherChange PCBNot Pressing0 VacGo to Step 3OtherChange PCB			
3	Check Solenoid Cube signal in CON 2.	Lever S/WService ActionPressing110~127 VacGo to Step 4OtherChange PCBNot Pressing0 VacGo to Step 4OtherChange PCB			
4	Check impedance in solenoid cube and auger motor signal in CON 2.	$\begin{tabular}{ c c c c c } \hline Lever S/W & Service Action \\ \hline \hline 1 to 3 & 33 ~43 \Omega & Go to Step 5 \\ \hline \hline Other & Replace Solenoid Cube \\ \hline \hline 2 to 3 & 2.88-2.52\Omega & Go to Step 5 \\ \hline \hline Other & Repalce auger motor \\ \hline \hline 1 to 3 & 2 to 3 \\ \hline \hline$			

## 11) Ice Cube Mode is not working



NO.	CHECKING FLOW	I	RE	SULT & SEI	RVICE ACTION
	Remove Cover dispenser, then check for any loose connection in Duct motor.		R	esult	Service Action
	STATIZAR		Firmly plugged		Go to Step 6
5			Loose		Plug firmly, then check again. Problem persist? Yes: Go to Step 5 No: Explain to Customer
	Unplug connector from Duct motor and check the		R	esult	Service Action
				9.9 ~12.1 Ω	Go to Step 7
6			Z to 3	Other	Replace Duct Motor
	Check Duct Motor signal in CON 9.		Lever	S/W	Service Action
			Level	+/- 12Vdc	Go to Step 8
	- Chenne At 1. 192		Pressing	Other	Change PCB
			Not Pressing	Same than pressing voltage, but inverted	Go to Step 8
	first second after press lever S/W after release	[		Other	Change PCB
7	Refer to next diagram.				

## 11) Ice Cube Mode is not working



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
	Remove Cover hinge in Freezer Door, and check		Result	Service Action	
	connection.	Firmly	plugged	Go to Step 9	
8		Loose		Plug firmly, then check again. Problem persist? Yes: Go to Step 9 No: Explain to Customer	
9	Disconnect joint 1 as is marked in the picture.				
			Result	Service Action	
			0 Ω	Replace Product	
	Then check resistance value marked points.		OFF	Go to Step 10	
10					
	Unplug connector from Duct Motor and check the resistance value in the connector.				
	STAA125AD1 DC-120-01		Result	Service Action	
	6.00		0 Ω	Replace Door assembly	
			OFF	Explain to customer	

## 12) Ice Crush Mode is not working



NO.	CHECKING FLOW	RESULT & SERVICE ACTION			
	Check Lever S/W signal in CON 4.				
		Lever S/W Service Action			
1		Pressing Other OL DOD			
		Not Pressing			
		Other Change PCB			
	Check Auger Motor signal in CON 3 & CON 2.				
		Lever S/W Service Action			
		Pressing 110~127 Vac Go to Step 3			
2		Other Change PCB			
		Not 0 Vac Go to Step 3			
		Pressing Other Change PCB			
	Check impedance in solenoid cube and auger motor	Lever S/W Service Action			
		2.88-3.52Ω Go to Step 5			
		Other Repaice auger motor			
3		2 to 3			
	and the second se				
	2				
	Remove Cover dispenser, then check for any				
	loose connection in Duct motor.	Result Service Action			
	Construction Construction	Firmly plugged Go to Step 5			
4		Loose Plug firmly, then check			
		again. Problem persistΩ			
	the second secon	Yes: Go to Step 5			
		No. Explain to Customer			

## 12) Ice Crush Mode is not working



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
5	Unplug connector from Duct motor and check the resistance value.	Result     Service Action       9.9 ~12.1 Ω     Go to Step 6       Other     Replace Duct Motor			
	Check Duct Motor signal in CON 9.	Lever S/W Service Action	٦		
		+/- 12Vdc Go to Step 7	1.		
	A Streeting Carl And Carl	Pressing Other Change PCB	1		
	NOTE Values only will be appreciated during the	Not Pressing voltage, but inverted			
	first second after press lever S/W after release	Other Change PCB	1		
6	lever S/W voltage to close Duct Motor will be applier. Refer to next diagram.				
	Remove Cover hinge in Freezer Door, and check	Result Service Action			
	connection.	Firmly plugged Go to Step 8			
7		Loose Plug firmly, then check again. Problem persist? Yes: Go to Step 8 No: Explain to Customer			

## 12) Ice Crush Mode is not working



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
	Disconnect joint 1 as is marked in the picture.	Result Service Action	-		
Q		0 Ω Replace Product	٦.		
0	Then check resistance value marked points.	OFF Go to Step 9			
	Unplug connector from Duct Motor and check the resistance value in the connector.				
	STAA125AD1 CC ADV	Result Service Action			
	to the also	0 Ω Replace Door assembly			
9		OFF Explain to customer			

## 13) Water dispensing mode is not working



NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
	Check for loose connections in Main PCB CON 3 &	R	esult	Service Action	
	connector.	Firmly plugg	ed	Go to Step 2	
1	MILENER MILENER	Loose		Plug firmly, then check again. Problem persist? Yes: Go to Step 2 No: Explain to Customer	
-	Check Lever S/W signal in CON 4.				
		Leve	r S/W	Service Action	
		Pressing	0 vac	Go to Step 3	
			Utner	Change PCB	
		Not Pressing			
$\mathbf{O}$			Other	Change PCB	
	Check Water Valve signal in CON 3 & CON 4.	Leve	r S/W	Service Action	
			110~127 Vac	Go to Step 4	
		Pressing	Other	Change PCB	
		Not Pressing	0 Vac	Go to Step 4	
			Other	Change PCB	
			•		
	Check Pilot Valve signal in CON 3 & CON 4				
3	Check Fliot valve signal in CON 3 & CON 4	Lever S/W		Service Action	
		Pressing	110~127 Vac	Go to Step 5	
		g	Other	Change PCB	
	anyman A	Not	0 Vac	Go to Step 5	
		Pressing	Other	Change PCB	
	Check impedance of Water Valve & Pilot Valve.				
	1		C/14/		
	0 6	Lever	3/ 12 0	Service Action	
4		<b>1</b> to <b>6</b>	33 ~43 Ω	Explain to costumer	
	2 5			Replace Valve Assembly	
		<b>2</b> to <b>3</b>	2.00-3.32Ω	Explain to costumer	
	3		Other	Replace Valve Aseembly	

## 14) Freezer Lamp is not working

NO.	CHECKING FLOW	R	ESULT & SE	RVICE ACTION	
	Check the Freezer Door S/W activating movement.		Result	Service Action	
1		Tight movement	Abnormal	Change Door S/W	
		Free movement	Normal	Go to Step 2	
	Check for any loose connection in Freezer Door S/W				 1
			Result	Service Action	
	A CONTRACTOR OF	Firmly plug	jged	Go to Step 3	
2	C.C.C.	Loose		Plug firmly, then check again. Problem persist? Yes: Go to Step 3 No: Explain to Customer	
	Unplug connector from Door S/W, then check				
	between terminals.		or S/M	Convice Action	1
	Contraction of the second			Go to Step 4	
		Released	Other	Replace Door S/W	1
3	A DECEMBER OF	Pressed	OFF	Go to Step 4	1
		1 Tesseu	Other	Replace Door S/W	1
	AC Part DC Part			· ·	I
	Reconnect Door S/W and check voltage.				1
		Lev	0~5.V20	Service Action	1
	16 5	Released	Othor	Go to Step 4	{
	and a	Drasad	Other	Explain to customer	1
4		Pressed	110~127 Va	NOTE: Lamp must be OFF)	
			0~5 Vac	Go to Step 6	
	AC Part		Other	Go to Step 5	

## 14) Freezer Lamp is not working

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>
5	<ol> <li>Press and hold Freezer Door S/W.</li> <li>Replace Lamp Bulb by a new piece.</li> <li>Release Door S/W.</li> <li>Check the result.</li> </ol>	Result     Service Action       ON     Explain to customer       OFF     Go to Step 6
6	Remove Cover PCB, then, check voltage from Main PCB in CON 2 & CON 3.	ResultService Action0 ~ 5 VacReplace Main PCB110 ~ 127 VacReplace Product
	Place Test Point (-) in blue wire (NEUTRAL CON 2	

## 15) Refrigerator Lamp is not working

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>			
1	Reset Refrigerator.				
	Check the Refrigerator Door S/W activating movement.	R	Result		ervice Action
2		Tight movement	Abnormal	ormal Change Door S/W	
~		Free movement	Normal	Go to	Step 2
	Check for any loose connection in Refrigerator	P	ooult	50	nvice Action
		Firmly plugge	esuit	Go to	o Step 4
3		Loose		Plug firmly, then check again. Problem persist? Yes: Go to Step 4 No: Explain to Customer	
	Unplug connector from Door S/W, then check between terminals.				
	Contraction of the second	Lever	Lever S/W		ervice Action
		Released	0 Ω Go to Step 5		Step 5
4			Other	Replace Door S/W	
		Pressed	OFF	Go to Step 5	
			Other	Replace Door S/W	
	AC Part DC Part				
	Reconnect Door S/W and check voltage.	Lever	· S/W	50	arvice Action
			0~5 Vac	Lamps	Action
	17 5	Released		ON	Go to Step 5
	THE .			OFF	Replace Door S/W
5	3	Pressed	Other	Go to	Step 6
	AC Part		110~127 Vac	-127 Vac (NOTE: Lamp must be OFF)	
	AC Fail		0~5 Vac	Go to	Step 6
			Other	Go to Step 5	

## 15) Refrigerator Lamp is not working

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>		
	Identify the problem. Which lamp bulb is failing $\!\Omega$		Result	Service Action
1			Upper	Go to Step 7
			Lower	Replace Lamp Bulb
			Both	Go to Step 8
	Remove Refrigerator Control Box, then check for any loose connection.			
			Result	Service Action
		Firmly	plugged	Go to Step 8
2		Loose	•	Plug firmly, then check again. Broblem persist?
				Yes: Go to Step 8
	Remove Cover PCB, then, check voltage in Main			
		_	Result	Service Action
			0 ~ 5 Vac	Go to Step 9
3			110 ~ 127 Vac	Replace Main PCB
Ŭ				
	1) Press and hold refrigerator Door S/W.			
	<ul> <li>2) Replace lower Lamp Bulb by a new piece.</li> <li>3) Release Door S/W.</li> <li>4) Check the result.</li> </ul>	_	Result	Service Action
			ON	remaining by a new piece
4			OFF	Replace product
				·

## 16) Poor Cooling in Refrigerator section

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>		
1	Check the conditions of gasket in refrigerator door (gaps, damage, deformed).	Result Service Action		
		Ok Go to Step 2		
		Abnormal Fix up (if possible) or change the Gasket		
	Check the sensor resistance value in CON 7.	Refer to temperature chart for Refrigerator Sensor.		
		Result Service Action		
2		Ok Go to Step 3		
		Abnormal Check section "3" Abnormal Refrigerator Sensor		
	Reset product, then, enter to TEST MODE 1 (Press once).			
		Result Service Action		
3	ALL LED ON	Entered Go to Step 4		
Ŭ		Not entered Execute DISPLAY CHECK MODE, check the result and match with related error		
	<ol> <li>Open freezer door.</li> <li>Press manually the freezer door S/W.</li> <li>Check the air flow</li> </ol>			
	of one ok the air now.	Result Service Action		
4		Air flow Go to Step 5		
		No Air flow Go to Step 6		
	1) Open freezer door. 2) Press manually the refrigerator door S/W.			
	wait 10 seconds.			
	3) Check the air flow.	Result Service Action		
5		Air flow Go to Step 8		
	Att	No Air flow Go to Step 7		

## 16) Poor Cooling in Refrigerator section

NO.	CHECKING FLOW	RESULT & SERVICE ACTION		
	1) Turn Off the refrigerator			
6	<ul> <li>2) Remove Grille Fan assembly, and check the movement of Freezer Fan Motor manually, feel the rotation condition, then proceed.</li> </ul>	Result Service Action		
		Tight movement Replace Freezer Fan Motor		
		Free movement Go to Step 7		
	BALLE			
7	1) Remove Control Box in refrigerator sensor.	Connector must be firmly connected, and wires don't be		
		have any damage. Next action. Go to Step 8.		
	2) Check for any loose connection.	·		
	3) Turn On the refrigerator.			
	Remove the EPS duct carefully (without disconnect)			
	Look for damper baffle and check the movement by	TEAL Open Go to Step 10		
	MODE 2 (Press once again).	MODE 1 Not works Go to Step 9		
		TEST Close Go to Step 10		
8		MODE 1 Not works Go to Step 9		
0				
	uttor internet internet			
	TEST MODE 2	TEST MODE 1 TEST MODE 2 Damper OPEN Damper CLOSE		

## 16) Poor Cooling in Refrigerator section



## 17) Poor Cooling in Freezer section

NO.	CHECKING FLOW	RESULT & SERVICE ACTION		
	Check the conditions of gasket in freezer door			
1	(gaps, damage, deformed).	Result Service Action		
		Ok Go to Step 2		
		Abnormal Fix up (if possible) or change the Gasket		
	Check the sensor resistance value in CON 6.	Refer to temperature chart for Refrigerator Sensor.		
2		Result Service Action		
		Ok Go to Step 3		
		Abnormal Check section "3" Abnormal Freezer Sensor		
	Reset product, then, enter to TEST MODE 1 (Press once).			
		Result Service Action		
3		Entered Go to Step 4		
		Not entered Execute DISPLAY CHECK MODE, check the result and match with related error		
			J 	
	<ol> <li>Open freezer door.</li> <li>Press manually the freezer door S/W.</li> <li>Check the air flow.</li> </ol>			
		Result Service Action		
4		Air flow Go to Step 5		
		No Air flow Go to Step 6		
5	<ol> <li>Enter to TEST MODE 2.</li> <li>Open freezer door.</li> <li>Press manually the freezer door S/W.</li> </ol>	Result Service Action	1	
		Air flow Go to Step 10	1	
	4) Check the air flow.	No Air flow Go to Step 6	-	
			L	
# 17) Poor Cooling in Freezer section

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>	
	1) Turn Off the refrigerator		
	2) Remove Grille Fan assembly, and check the	Result Service Action	
	movement of Freezer Fan Motor manually, feel the rotation condition, then proceed.	Tight movement Replace Freezer Fan Motor	
6		Free movement Go to Step 7	
	BALLE		
	1) Remove Control Box in refrigerator sensor.	Connector must be firmly connected, and wires don't be	
		have any damage. Next action. Go to Step 8.	
7	2) Check for any loose connection.		
	3) Turn On the refrigerator.		
	Remove the EPS duct carefully (without disconnect)		
	Look for damper baffle and check the movement by	Result Service Action	
	MODE 2 (Press once again).	MODE 1 Not works Go to Step 9	
		TEST Close Go to Step 10	
Q		MODE 2 Not works Go to Step 9	
0			
	utto anatoria (Rice		
	TEST MODE 2	TEST MODE 1 TEST MODE 2 Damper OPEN Damper CLOSE	

#### 17) Poor Cooling in Freezer section



# 18) Over cooling in Refrigerator section

NO.	CHECKING FLOW	RESULT & SE	RVICE ACTION
	Check the sensor resistance value in CON 7.	Refer to Temperature char	t for Refrigerator Sensor.
		Result	Service Action
	LWP-	ОК	Go to Step 2
1		Abnormal	Check Section 3 Abnormal Refrigerator Sensor
2	Enter to TEST MODE 1 (Press once the TEST S/W in Main PCB).	Go to Step 3	
	<ol> <li>Open Refrigerator door.</li> <li>Press manually the refrigerator door S/W,</li> </ol>	Deput	Our des Autors
	wait 10 seconds. 3) Check the air flow.	Air flow	Go to Step 4
2		No Air flow	Go to Step 6
3	and the second s		
4	Enter to TEST MODE 2 (Press once the TEST S/W in Main PCB).	Go to Step 5	
	1) Open Refrigerator door.	Result	Service Action
5	3) Check the air flow.	Air flow	Go to Step 6
		No Air flow	Go to Step 10
6	Turn Off the refrigerator.	Go to Step 7	
	1) Remove Control Box in refrigerator sensor.	Connectors must be firmly o	connected, and wires don't be
		nave any damage.	
		Next action: Go to Step 8.	
7	2) Check for any loose connection.		
	3) Turn On the refrigerator.		

#### 18) Over cooling in Refrigerator section



# 19) Over cooling in Freezer section

NO.	CHECKING FLOW	<b>RESULT &amp; SERVICE ACTION</b>		
	Check the sensor resistance value in CON 7.	Refer to temperature chart for Refrigerator Sensor.		
		Result Service Action		
1	Cirr F-0	Ok Go to Step 2		
		Abnormal Check Section 3, Abnormal Freezer Sensor.		
2	Enter to TEST MODE 1 (Press once the TEST S/W in Main PCB)	Go to Step 3		
	Remove Cover PCB, then, check voltage in CON 1 as is shown in the picture.			
3		Result Service Action		
		110 ~ 127 Vac Normal		
		Other Change PCB		
4	Enter to TEST MODE 2 (Press again the TEST S/W in Main PCB)	Go to Step 5		
	Check Voltage in CON 1 as is shown in the picture.			
	The second se	Result Service Action		
5		0 ~ 5 Vac Normal		
		Other Change PCB		

# 20) Refrigerator apparently doesn't work

NO.	CHECKING FLOW	RESULT & SERVICE ACTION
	Lamps are working?	Result Service Action
1		YES Go to Step 2
		NO Go to Step 4
_		· · · · · · · · · · · · · · · · · · ·
	OFF position?	Result Service Action
2		YES Go to Step 3
		NO Refer to Poor Cooling section
	Open the refrigerator door, then, in Display press	
2	"ULTRA ICE" key and "REF TEMP" key simultaneously for more than 5 seconds. Wait some	VES Normal, explain to the
3	minutes and check the operation of refrigerator.	NO         Refer to Poor Cooling section
	Remove Cover PCB, then, check voltage in CON 201 as is shown in the picture.	
		Result Service Action
Λ		110 ~ 127 Vac Go to Step 5
4		0 ~ 5 Vac Replace Powercord
	Check Voltage at Bridge Diode (BD1) input, as is shown in the picture. Take this measurement with caution.	
		Result Service Action
5	A A A A A A A A A A A A A A A A A A A	110 ~ 127 Vac Go to Step 6
J	the second secon	0 ~ 5 Vac Replace Main PCB

# 20) Refrigerator apparently doesn't work

16.5 Vdc ( Other   12.3 Vdc g Other	Service Action Go to test 12V signal Replace PCB go to Step 7 Replace PCB
16.5 Vdc 0 Dther 1 12.3 Vdc 0 Dther 1	Go to test 12V signal Replace PCB go to Step 7 Replace PCB
Other I 12.3 Vdc g Other I	Replace PCB go to Step 7 Replace PCB
12.3 Vdc g Other I	go to Step 7 Replace PCB
Other I	Replace PCB
	Service Action
5.25 Vdc	Normal, go to Step 8
Other I	Replace PCB
	Service Action
110~127Va	c Normal
Other	Replace PCB
0~5 Vac	Normal
Other	Replace PCB
0~5 Vac	Normal
Other	Replace PCB
110~127Va	c Normal
Other	Replace PCB
	5.25 Vdc I 5.25 Vdc I )ther I 110~127Vac Other 0~5 Vac Other 0~5 Vac Other 110~127Vac Other

# 21) Door open alarm never stops

	CHECKING FLOW	RI	ESULT & S	ERVICE ACTION
	Open refrigerator door, then, check manually the	R	esult	Service Action
1	door S/W movement.	Tight m	ovement	Replace Door S/W
		Free mo	ovement	Go to Step 2
	Remove cover hinge in refrigerator door, check the measurement in Door S/W DC part as is shown in the picture.			
		Re	sult	Service Action
		Brossod	5 Vdc	Check in released mode
2	the second	Flesseu	Other	Replace PCB
		Delegend	0 Vdc	Go to Step 3
	T T	Released	Other	Replace PCB
	Open freezer deer then aback manually the deer			1
3	S/W movement.	R	esult	Service Action
		Tight m	ovement	Replace Door S/W
		Free mo	ovement	Go to Step 4
	Remove cover hinge in freezer door, check the measurement in Door S/W DC part as is shown in			
	the picture.	Re	sult	Service Action
		Pressed	5 Vdc	Check in released mode
4	The s	1103300	Other	Replace PCB
4				
4		Released	0 Vdc	Go to Step 6
4		Released	0 Vdc Other	Go to Step 6 Replace PCB
4		Released	0 Vdc Other	Go to Step 6 Replace PCB
4	If problem persist, disconnect from Main PCB CON 6 and CON 7, then, disconnect from both door S/W	Released	0 Vdc Other	Go to Step 6 Replace PCB Service Action
4	If problem persist, disconnect from Main PCB CON 6 and CON 7, then, disconnect from both door S/W. Proceed to check resistance value in the mentioned	Released ReDoor	0 Vdc Other sult	Go to Step 6 Replace PCB Service Action Replace product
4	If problem persist, disconnect from Main PCB CON 6 and CON 7, then, disconnect from both door S/W. Proceed to check resistance value in the mentioned measurement points.	Released ReDoor S/W connector	0 Vdc Other sult 0Ω OFF	Go to Step 6 Replace PCB Service Action Replace product Replace PCB
4	If problem persist, disconnect from Main PCB CON 6 and CON 7, then, disconnect from both door S/W. Proceed to check resistance value in the mentioned measurement points. Check the result.	Released R-Door S/W connector F-Door	0 Vdc Other sult 0Ω OFF 0Ω	Go to Step 6 Replace PCB Service Action Replace product Replace PCB Replace product

# 22) Refrigerator is not dispensing ice

NO.	CHECKING FLOW	RESULT & SE	RVICE ACTION	
	Check for Ice maker power S/W status.	Result	Service Action	]
1		ON	Go to Step 2	
N		OFF	Turn ON, explain to customer	
	Check the water supply connection to outlet.	Result	Service Action	]
2		ОК	Go to Step 3	
		Without Supply	Fix problem, explain to customer	
	Check cube / Crush mode function.	Result	Service Action	1
3	NOTE: Refer to section 11 and 12 about Ice Cube / Crush nor working.	ОК	Go to Step 4	
		Abnormality	Fix problem, explain to customer	]
	<ol> <li>Remove Cover PCB.</li> <li>Check voltage in CON 3 and CON 4 as is shown in the picture (PILOT VALVE).</li> </ol>			
	CON 4 CON 3	Result	Service Action	
4	3) Execute TEST MODE in Ice maker as is shown in	110~127 Vac	Go to Step 5	
	the picture (NOTE: Be sure to locate a recipient below ice maker in order to catch the water supplied in test mode) water supply will be activated at the end of Test cycle.	Other	Replace Main PCB	]
	4) Check the result.			

# 22) Refrigerator is not dispensing ice

NO.	CHECKING FLOW		RESULT &	SERVICE ACTION
	1) Check voltage in CON 3 and CON 4 as is shown in the picture (ICE VALVE).	[	Result	Service Action
			110~127 Vac	Go to Step 5
			Other	Replace Main PCB
F	CON 4 CON 3			
5	3) Execute TEST MODE in Ice maker as is shown in the picture (NOTE: Be sure to locate a recipient below ice maker in order to catch the water supplied in test mode) water supply will be activated at the end of Test cycle.			
	A) Check the result			
	In previous 2 steps, at the end of Test mode	1	<b>D I</b>	
	water was supplied?		Kesult	Service Action
6			YES	Normal, explain to customer
			NO	Replace Valve assembly

# 4. Appendix

## 23) Entering to the Test Mode

How to make TEST MODE

# **TEST MODE 1**

If refrigerator is in NORMAL MODE, press once TEST S/W in Main PCB.





TEST S/W on Main PCB

If any error is present, you can not enter to TEST MODE.

# **TEST MODE 2**

If refrigerator is in NORMAL MODE, press twice TEST S/W in Main PCB, is you are in TEST MODE 1, press again.



**TEST S/W on Main PCB** 



Display Response in TEST MODE 2

To exit from TEST MODE 2, press TEST S/W once.



TEST S/W on Main PCB

Display Returns to Normal Operation

#### 23) Entering to the Test Mode

How to make DISPLAY CHECK MODE

In order to check hidden error codes, or Display functionality.

To enter to this mode, press simultaneously "ULTRA ICE" button and "FRZ TEMP" button for more than 5 seconds.

If no are errors detected, all LED's will be turned ON, otherwise, error code will be displayed.



## 24) Removing TPA's (Terminal Position Assurance)

How to remove TPA's



NOTE: After make measurements, be sure that TPA was assembled in connector.

## 25) Temperature Charts

# **Temperature Chart #1**

Temperature	Resistance KΩ	Voltage
-40°F / (-40°C)	73.29	4.10
-31°F / (-35°C)	53.63	3.84
-22°F / (-30°C)	39.66	3.55
-13°F / (-25°C)	29.62	3.23
-4°F / (-20°C)	22.33	2.90
5°F / (-15°C)	16.99	2.56
14°F / (-10°C)	13.05	2.23
-23°F / (-5 °C)	10.10	1.92
-32°F / (0 °C)	7.88	1.64
41°F / (5 °C)	6.20	1.38
50°F / (10°C)	4.91	1.16
59°F / (15°C)	3.92	0.97
68°F / (20°C)	3.15	0.81
77°F / (25°C)	2.55	0.68
86°F / (30°C)	2.07	0.57
95°F / (35°C)	1.70	0.47
104°F / (40°C)	1.40	0.40

\*Apply only for Freezer Sensor

# **Temperature Chart #3**

Temperature	Resistance KΩ	Voltage
-40°F / (-40°C)	225.10	4.79
-31°F / (-35°C)	169.80	4.72
-22°F / (-30°C)	129.30	4.64
-13°F / (-25°C)	99.30	4.54
-4°F / (-20°C)	76.96	4.43
5°F / (-15°C)	60.13	4.29
14°F / (-10°C)	47.34	4.13
-23°F / (-5 °C)	37.55	3.95
-32°F / (0 °C)	30.00	3.75
41°F / (5 °C)	24.13	3.54
50°F / (10°C)	19.53	3.31
59°F / (15°C)	15.91	3.07
68°F / (20°C)	13.03	2.83
77°F / (25°C)	10.74	2.59
86°F / (30°C)	8.90	2.35
95°F / (35°C)	7.41	2.13
104°F / (40°C)	6.20	1.91

# **Temperature Chart #2**

Temperature	Resistance KΩ	Voltage
-40°F / (-40°C)	225.10	4.48
-31°F / (-35°C)	169.80	4.33
-22°F / (-30°C)	129.30	4.16
-13°F / (-25°C)	99.30	396
-4°F / (-20°C)	76.96	3.73
5°F / (-15°C)	60.13	3.49
14°F / (-10°C)	47.34	3.22
-23°F / (-5 °C)	37.55	2.95
-32°F / (0 °C)	30.00	2.67
41°F / (5 °C)	24.13	2.40
50°F / (10°C)	19.53	2.14
59°F / (15°C)	15.91	1.89
68°F / (20°C)	13.03	1.67
77°F / (25°C)	10.74	1.46
86°F / (30°C)	8.90	1.27
95°F / (35°C)	7.41	1.11
104°F / (40°C)	6.20	0.96

\*Apply for Refrigerator sensor (1 and 2), Defrost sensor and Ice maker sensor

\*Apply for Room Temperature sensor

# 3. SEALED SYSTEM HEAVY REPAIR

# 3-1. Summary of heavy repair

Process	Contents	Tools
Trouble diagnosis		
Remove refrigerant Residuals	- Cut charging pipe ends and discharge refrigerant from drier and compressor.	Filter, side cutters
Parts replacement and welding	<ul> <li>Use R134a oil and refrigerant for compressor and drier</li> <li>Confirm N<sub>2</sub> sealing and packing conditions before use. Use good one for welding and assembly.</li> <li>Weld under nitrogen gas atmosphere. (N<sub>2</sub> gas pressure: 0.1-0.2kg/cm<sup>2</sup>).</li> <li>Repair in a clean and dry place.</li> </ul>	Pipe Cutter, Gas welder, N₂ gas
Vacuum	<ul> <li>Evacuate for more than forty minutes after connecting manifold gauge hose and vacuum pump to high (drier) and low (compressor refrigerant discharging parts) pressure sides.</li> <li>Evacuation Speed:113 liters/minute.</li> </ul>	Vacuum pump R134a exclusively, Manifold gauge.
Refrigerant charging and charging inlet welding	<ul> <li>Weigh and control the allowance of R134a charging canister in a vacuum conditions to be ±5 g with electronic scales and charge through compressor inlet (Charge while compressor operates).</li> <li>Weld carefully after pinching off the inlet pipe.</li> </ul>	R134a exclusive charging canister (mass cylinder), refrigerant R134a manifold gauge, electronic scales, pinch-off plier, gas welding machine
Check refrigerant leak and cooling capacity	<ul> <li>Check leak at weld joints.</li> <li>Minute leak : Use electronic leak detector</li> <li>Big leak : Check visually.</li> <li>Note:Do not use soapy water for check.</li> <li>Check cooling capacity</li> <li>Check radiator manually to see if warm.</li> <li>Check hot line pipe manually to see if warm.</li> <li>Check frost formation on the whole surface of the evaporator.</li> </ul>	Electronic Leak Detector, Driver (Ruler).
Compressor compartment and tools arrangement	<ul> <li>Remove flux from the silver weld joints with soft brush or wet rag. Flux may be the cause of corrosion and leaks.</li> <li>Clean R134a exclusive tools and store them in a clean tool box or in their place.</li> </ul>	Copper brush, Rag, Tool box
Transportation and installation	- Installation should be conducted in accordance with the standard installation procedure. Leave space of more than 5 cm (2 inches) from the wall for compressor compartment cooling fan mounted model.	

# 3-2. Precautions During Heavy Repair

Items	Precautions
1. Use of tools.	1) Use special parts and tools for R134a.
2. Recovery of refrigerant.	<ul> <li>1) Continue to recover the refrigerant for more than 5 minutes after turning the refrigerator off.</li> <li>2) Install a piercing type valve on the high pressure line (drier side). Then use the appropriate recovery equipment to recover the refrigerant from the system. When the refrigerant has been recovered, install a piercing type valve on the low pressure side. IT IS IMPORTANT TO OPEN THE SYSTEM IN THIS ORDER TO KEEP THE OIL FROM BEING FORCED OUT The use of piercing type valves will allow future servicing and eliminates the possibility of a defective pinch off.</li> </ul>
3. Replacement of drier.	1) Be sure to replace drier with R134a only when repairing pipes and injecting refrigerant.
4. Nitrogen blowing welding.	1) Use pressurized nitrogen to prevent oxidation inside the piping. (Nitrogen pressure : 1.42 - 2.85 psi)
5. Others.	<ol> <li>Only nitrogen or R134a should be used when cleaning the inside of piping of the sealed system.</li> <li>Check leakage with an electronic leakage tester.</li> <li>Be sure to use a pipe cutter when cutting pipes.</li> <li>Be careful not the water let intrude into the inside of the cycle.</li> </ol>

## 3-3. Practical Work For Heavy Repair





Items	Precautions
	<ul> <li>Evaporator</li> <li>Compressor</li> <li>Hot Line</li> <li>Drier</li> <li>Drier</li> <li>Charging Canister</li> </ul> 4) Refrigerant Charging Charge refrigerant while operating a compressor as shown above. 5) Pinch the charging pipe with a pinch-off plier after completion of charging. 6) Braze the end of a pinched charging pipe with copper brazer and take a gas leakage test on the welded parts.
6. Gas-leakage test	* Test for leaks on the welded or suspicious area with an electronic leakage tester.
7. Pipe arrangement in each cycle	When replacing components, be sure each pipe is replaced in its original position before closing the cover of the mechanical area.

## 3-4. Standard Regulations For Heavy Repair

- 1) Observe the safety precautions for gas handling.
- 2) Use JIG (or a wet towel) in order to prevent electric wires from burning during welding. (In order to prevent insulation break and accident.)
- 3) The inner case will melt and the insulation will burn.
- 4) The copper piping will oxidize.
- 5) Do not allow aluminum and copper pipes to touch. (In order to prevent corrosion.)
- 6) Observe that the inserted length of a capillary tube into a drier should be 0.748<sup>±0.04</sup>



- 7) Make sure that the inner diameter is not distorted while cutting a capillary tube.
- 8) Be sure that the suction pipe and the filling tube should not be substituted each other during welding. (High efficiency pump.)

#### 3-5. Brazing Reference Drawings



# 4. HOW TO DEAL WITH CLAIMS

# 4-1. Sound

Problems	Checks and Measures
Hiss sounds	<ul> <li>Explain general principles of sounds.</li> <li>All refrigerators make noises when they run. The compressor and fan produce sounds. There is a fan in the freezer compartment which blows cool air to freezer and refrigerator compartments. Hiss sounds are heard when the air passes through the narrow holes into the freezer and refrigerator compartments.</li> </ul>
	<ul> <li>Cooling Fan sound in the compressor compartment.</li> <li>There is a fan on the back of the refrigerator which cools the compressor compartment. If there is a small space between the refrigerator and the wall, the air circulation sounds may be noticeable.</li> </ul>
	<ul> <li>Noise of Compressor.</li> <li>This operating sound happens when the compressor compresses the refrigerant. The compressor rotates at 3600 RPM. The sound of compressor Bigger refrigerators make more noise than small ones</li> </ul>
Click sounds	<ul> <li>Explain the principles of temperature change.</li> <li>The sounds happens when pipes and internal evaporator in the refrigerator compartment expand and contract as the temperature changes during the refrigerator operation. This sound also happens during defrosting, twice a day, when the ice on the evaporator melts.</li> </ul>
Clunk sound	<ul> <li>Explain that it comes from the compressor when the refrigerator starts.</li> <li>When the refrigerator operates, the piston and motor in the compressor rotate at 3600 RPM. This sound is caused by the vibration of motor and piston when they start and finish their operation. This phenomenon can be compared with that of cars. When an automobile engine starts, it is loud at first but quiets down quickly. When the engine stops, so does the vibration.</li> </ul>
Vibration sound	<ul> <li>Check the sound whether it comes from the pipes vibration and friction.</li> <li>Insert bushing or leave a space between pipes to avoid the noise.</li> <li>Fix the fan blade if it is hitting on the shroud</li> <li>Fix the drip tray if it is loosened.</li> </ul>
	<ul> <li>Sound depends on the installation location.</li> <li>Sound becomes louder if the refrigerator is installed on a wooden floor or near a wooden wall. Move it to the another location.</li> <li>If the refrigerator is not leveled properly, a small vibration can make a loud sound. Please adjust the level of the refrigerator.</li> </ul>

Problems	Checks and Measures
Sounds of water flowing	<ul> <li>Explain the flow of refrigerant.</li> <li>When the refrigerator stops, the water flowing sound happens. This sound happens when the liquid or vapor refrigerant flows from the evaporator to compressor.</li> </ul>
Click sounds	<ul><li>Explain the characteristics of moving parts.</li><li>This noise comes from the MICOM controller's switch on the top of the refrigerator when it is turned on and off.</li></ul>
Noise of Icemaker operation (applicable to model with Icemaker). - Noise produced by ice dropping and hitting ice bin. - Noise from motor sounds Hiss.	<ul> <li>Explain the procedure and principles of Icemaker operation.</li> <li>Automatic Icemaker repeats the cycle of water supplying → Icemaking → ice ejection. When water is supplied, the water supply valve in the machine room makes sounds like Hiss and water flowing also makes sound. When water freezes, clicking sounds are heard. When ice is being ejected, sounds like Hiss produced by a motor to rotate an ice tray and ice dropping and hitting ice bin sounds are also heard.</li> </ul>
Noise when supplying water.	<ul> <li>Explain the principles of water supplied to dispenser.</li> <li>When the water supply button in the dispenser is pressed, the water supply valve in the compressor compartment opens and let the water flow to the water tank in the lower part of the refrigerator compartment. The water is dispensed by this pressure. When this happens, motor sound and water flowing sound are heard.</li> </ul>
Noise when supplying ice.	<ul> <li>Explain the principles of ice supply and procedure of crushed icemaking in a dispenser.</li> <li>When ice cube button is pressed, ice stored in the ice bin is moved by an auger and dispensed. If crushed ice button is pressed, the ice cube is crushed. When this happens, ice crushing and hitting ice bin sounds are heard.</li> </ul>

# 4-2. Measures for Symptoms on Temperature

Problems	Checks and Measures
Refrigeration is weak.	<ul> <li>Check temperature set in the temperature control knob.</li> <li>Refrigerator is generally delivered with the button set at normal use (MID). But customer can adjust the temperature set depending on their habit and taste. If you feel the refrigeration is weak, then set the temperature control button at strong position. If you adjust the button in the freezer compartment as well, the refrigeration is stronger than adjusting refrigerator only.</li> </ul>
The food in the chilled drawer is . not frozen but defrosted	<ul> <li>The chilled drawer does not freeze food.</li> <li>Use chilled drawer for storing fresh meat or fish for short periods. For storing for a long periods or freezing food, use a freezer compartment. It is normal that frozen foods thaw above the freezing temperature (in the chilled drawer).</li> </ul>
Refrigerator water is not cool.	<ul><li>Check the water storage location.</li><li>If water is kept in the door rack, move it to a refrigerator shelf. It will then become cooler.</li></ul>
Ice cream softens.	<ul> <li>Explain the characteristics of ice cream.</li> <li>The freezing point of ice cream is below -15°C[5°F]. Therefore ice cream may melt if it is stored in the door rack.</li> <li>Store ice cream in a cold place or set the temperature control button of a freezer at strong position.</li> </ul>
Refrigeration is too strong.	<ul> <li>Check the position of temperature control button.</li> <li>Check if refrigeration is strong in whole area of the refrigerator or partly near the outlet of the cooling air. If it is strong in whole area, set the control button at weak. If it is strong only near the outlet of cool air, keep food (especially damp foods and easily frozen foods) away from the outlet.</li> </ul>
Vegetables are frozen.	<ul> <li>Check the vegetables storage.</li> <li>If vegetables are stored in the refrigerator shelf or chilled drawer instead of vegetable drawer, they will be frozen. Set the control button at weakif they are also frozen in the vegetable drawer.</li> </ul>
The food stored at inside of the shelf freezes even the control button is set at <b>MID</b> .	<ul> <li>Check if food is stored near the outlet of the cooling air.</li> <li>The temperature at cooling air outlet is always below the freezing point. Do not store food near the outlet of the cooling air as it block the air circulation. Do not block the outlet. If the outlet of the cooling air is blocked, the refrigerator compartment will not be cooled.</li> </ul>

## 4-3. Odor and Frost

Problems	Checks and Measures
Odor in the refrigerator compartment.	<ul> <li>Explain the basic principles of food odor.</li> <li>Each food has its own particular odor. Therefore it is impossible to prevent or avoid food odor completely when food is stored in the completely sealed refrigerator compartment. The deodorizer can absorb some portions of the odor but not completely. The intensity of odor depends on refrigerator conditions and environments.</li> </ul>
	<ul> <li>Check the temperature control button and set at strong.</li> <li>Clean inside of the refrigerator with detergent and remove moisture. Dry inside the refrigerator by opening the door for about 3 or 4 hours and then set the temperature control button at strong .</li> </ul>
Frost in the freezer compartment	<ul> <li>Explain the basic principles of frost formation.</li> <li>The main causes for frosting: <ul> <li>Door was left open.</li> <li>Air penetration through the gasket</li> <li>Too frequent door opening. (parties. etc.)</li> <li>Hot foods are stored before they are cooled down. The temperature of freezer is -19°C[-2.2°F]. if temperature is set at MID. If hot air comes into the refrigerator, fine frost forms as cold air mixes with hot air. If this happens quite often, much frost forms inside of the refrigerator. If the door is left open in Summer, ice may form inside of the refrigerator.</li> </ul> </li> </ul>
Frost in ice tray.	<ul> <li>Explain basic principles of frost formation.</li> <li>When ice tray with full of water is put into a freezer compartment, the water evaporates. If cool air fan operates, the moisture attached to the jaw (protruded part) of ice mold will freeze and form frost. If warm water was put into the ice mold, the situation will become worse.</li> </ul>

#### 4-4. Others

Problems	Checks and Measures
The refrigerator case is hot.	<ul> <li>Explain the principles of radiator.</li> <li>The radiator pipes are installed in the refrigerator case and partition plate between the refrigerator and the freezer compartment in order to prevent condensation formation. Particularly in summer or after installation of refrigerator, it may feel hot but it is normal. If there is not enough space to dissipate heat, it can be hotter due to lack of heat radiation. Please install a refrigerator in a well-ventilated place and leave the clearance between refrigerator and wall:</li> </ul>
Small holes in a door liner	<ul><li>Explain that the hole is for releasing gas.</li><li>A small hole in the door liner is for releasing gas during insulation materials lining work. With a releasing hole, forming can be easily done.</li></ul>
Electric bills are too much.	<ul> <li>Explain that the hole is to allow the air to escape when vacuum forming plastic parts and pumping foam insulation into cavities.</li> <li><b>NOTE!</b> Holes and releasing gas appear to be very crude and would not be acceptable in a manual.</li> <li>There are small holes in the plastic liner of some parts of the refrigerator. These holes allow plastic parts to be injection molded and vacuum formed by allowing air bubbles to be expelled. They also allow foam insulation to be pumped into cavities where air bubbles may build up.</li> </ul>
Condensation on the inside wall of the refrigerator compartment and the cover of properly vegetable drawer.	<ul> <li>Explain how to store foods</li> <li>Condensation forms when refrigerator is installed at damp area, door is frequently opened, and wet foods are not stored in the air tight container or wrapped. Be sure to store wet foods in airtight containers or securely covered in plastic wrap.</li> </ul>
When is the power connected $\!\Omega$	When should the power be connected $\Omega$ • You can connect the power immediately after installation. However, if the refrigerator was laid flat before or during installation, you must stand it upright for 6 hours before plugging it in. This allows the refrigerant oils to return to the sump in the compressor. If you operate the refrigerator before the oil has had a chance to settle, you could damage the compressor.
Door does not open properly.	<ul> <li>Refrigerator compartment door does not open properly.</li> <li>When the door is open, warm open air comes into the compartment and is mixed up with cool air. This mixed air shall be compressed and increase the internal pressure when door is closed. This causes the door sticked closely to the refrigerator in a moment. (If the refrigerator is used for a long time, it will open smoothly.)</li> </ul>
	<ul><li>When the refrigerator compartment door is opened and closed, the freezer compartment door moves up and down.</li><li>When the refrigerator compartment door is opened and closed, fresh air comes into the freezer compartment and moves up and down the freezer compartment door.</li></ul>
	<ul><li>Door opens too easily.</li><li>There is a magnet in the gasket so it closes securely without a gap. It can be held open easily if something is in the way and obstructs the door's closing</li></ul>
	<ul><li>A door does not close properly.</li><li>If the refrigerator is not properly leveled, the doors will not close easily. Adjust the level using the leveling screws under the front of the refrigerator.</li></ul>

# **10.EXPLODED VIEW**

# FREEZER DOOR



# **REFRIGERATOR DOOR**



# FREEZER COMPARTMENT



# **REFRIGERATOR COMPARTMENT**



# **ICE &WATER PARTS**



# **MECHANICAL COMPARTMENT**



## **DISPENSER PARTS**





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